Partner Basic

Partner on iOS
version 1.8.2

User Manual

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Table of Contents

Part 1. Welcome to Your Partner on iOS v1.8.2 Manual 1

Part 2. If You Are New to iOS Devices 5

Part 3. Install the App 11

Part 4. Start the App 15

Part 5. Partner on iOS for iPad, iPhone, and iPod Touch 17

5.1 Meet the Partner on iOS Display 20

5.1.1 Data Tab 21

5.1.1.1 Items Pane 22

5.1.1.2 Selection Pane 23

5.1.2 Find Tab 24

5.1.3 Nav Tab 26

5.1.4 View Tab 28

5.1.5 System Tab 29

5.1.5.1 Update Pane 31

5.1.5.2 Credentials Pane 33

5.1.5.3 About Pane 35

5.1.5.4 Performance Pane 36

5.1.5.5 Uninstall Pane 37

5.2 Start Using Partner on iOS 38

5.2.1 Type In Your Credentials 38

5.2.2 Load and Update Mapsets 42

5.2.3 Remove an Individual Mapset 48

5.3 Navigate the Maps 51

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5.3.1 Zoom 52
5.3.2 Pan 55
5.4 Get Information from the Map 56
5.4.1 View Map Data 57
5.4.2 Find 61
5.5 Use Location Services 64
5.5.1 See Your Location on Your Partner Maps 68
5.5.2 Track Your Position on Your Partner Maps 69
5.5.3 See and Track Your Location on Your iOS Maps 70
5.5.4 See Your Selection on Your iOS Maps 72
5.5.5 Get a Route on Your iOS Maps 74
5.6 Customize Your View 76
5.6.1 Night View 77
5.6.2 Large Print 78
5.6.3 View or Hide Mapsets 79
5.7 Version and Performance Information 80
Appendix A. Frequently Asked Questions 83
Appendix B. Useful Links 85
Index 87

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Part 1. Welcome to Your Partner on iOS v1.8.2 Manual

Partner on iOS gives you full access to your maps, data, and aerial images on an Apple® mobile device without an Internet connection. Soon, using Partner on iOS will be second nature. Without thinking you will move around your maps, select map items, and view information about them. With a network connection you will see and track your position, find routes to map items, and update your map easily. This document gets you started and will be a useful reference later.

Note — Partner on iOS v1.8.2 requires the Apple operating system iOS® 6 or greater.

Access this manual without an Internet connection by downloading it to your device from the Partner Software website, *Partnersoft.com*. Under "Resources", choose "Documentation". Select "Partner on iOS" in the PDF or EPUB format. Both formats are compatible with the iBooks® app. Further information for using the iBooks app can be found in "Part 2. If You Are New to iOS Devices" 5.

Manual Conventions

Terms

cursor — Denotes your position in an area requiring a typed entry. It displays as a blinking vertical line.

tap, select, or choose — Directs you to tap your finger on the screen.

double tap — Specifies that you tap the screen twice in the same place.

drag — This action results in moving something from one place to another on screen. Use your finger to tap, hold and drag a list, switch, or screen item to a new position. Remove your finger from the screen when you reach your destination.

selection stack — A list of every item within a specified radius of your selection. Choose the item you want to select from the list.

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scroll — Place your finger at the bottom of a Task pane and drag it up to move the lower portion into view. Drag from the top to the bottom to bring the upper area back into view.

swipe — Place four fingers on the screen. Quickly drag them right or left to switch to another screen.

mapset — A container for map data (both graphical and informational) and actions (tools for working with the data); similar to map layers in other software.

map item — Selectable element in your Partner maps. Map items have some amount of associated data. Usually, several facts about the item appear in the Selection pane, but at the very least, the item's name is provided.

Use of Fonts and Style

- Software menus, selections, and command buttons are highlighted in bold font.
- Messages displayed on the screen from the software are indicated by Courier New bold font.
- Names of interface parts are indicated by initial capitalization. If the name appears in the software, this manual matches the capitalization and punctuation used on screen.
- New or possibly unfamiliar terms are shown in italics when encountered the first time.
- Items you supply to the computer, such as search bar entries, are displayed in Courier New bold italics. For example, type ***meter.***
- A variable item or selection is indicated by a placeholder. It is a descriptive identifying phrase enclosed in brackets as demonstrated in the following example:

  From the Selection Stack list, choose **Work:[subtype name here]**.
  The [subtype name here] could be any one of the Right of Way work subtypes: Removal, Trim, Mowing, Spraying, or Trimming. The actual value that the placeholder represents, in this case the subtype, is not bracketed.

Note — This manual references two types of "location services": Apple's Location

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Services (iOS controls found on your device in **Settings**) and Partner's LOCATION SERVICES (controls found within the Partner on iOS app in the **Nav tab**). Each is capitalized according to how it is shown within its software. Apple's Location Services uses initial capitalization while Partner's LOCATION SERVICES is set in full caps.

Selection Series

When directed to make a series of selections to complete a task, the selections will be stated in order from first to last and separated by a right angle bracket (>). For example, **Nav>LOCATION SERVICES>Enable>ON**, directs you make four selections.

1. **Nav tab**
2. LOCATION SERVICES area
3. **Enable switch**
4. **ON** position

Tip — Sometimes a selection orients you to a place in the interface rather than requiring you to tap something. In the above example, the second selection (LOCATION SERVICES) is actually a position in the **Nav tab** and does not require any tap or input. It is intended to guide you to the area containing the third selection (**Enable switch**).

Procedures

Numbered step-by-step directions are preceded by the following Partner symbol and heading.

Here's How

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Notes, Tips, and Warnings

Special messages are labeled as Notes, Tips, or Warnings and are presented inside page wide lines as follows.

Note — The maps, forms, and reports presented in this document are examples only. Maps, forms, and reports for your organization will be different.

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Part 2. If You Are New to iOS Devices

Apple iOS® devices are extremely easy to use once you know your way around. At first, though, the simplicity of the interface may mask the power of each device. Apple's user guides explain many features and controls that you might not discover for yourself. Instructions for accessing your user guide and specific topics pertinent to using Partner on iOS follow.

iBooks App and Apple User Guides

Download the iBooks app (Free) from the App Store℠. Even though the app is free, an Apple ID® is required to use the App Store. (See "Part 3. Install the App" 11 for guidance on using the App Store; however, search for iBooks instead of Partner on iOS.) Download the Apple user guide appropriate for your device and operating system from the iBooks Store™. Use iBooks to view your Apple user guide (or other EPUBs or PDFs) anytime; no Internet connection is required.

Download Apple's User Guide for Your Device and Operating System

If you need help using the App Store, see "Part 3. Install the App" 11. It explains how to download the Partner on iOS app, but the same procedure applies to downloading other apps as well.

The following procedure assumes you have already installed iBooks from the App Store. Downloading requires an Internet connection.

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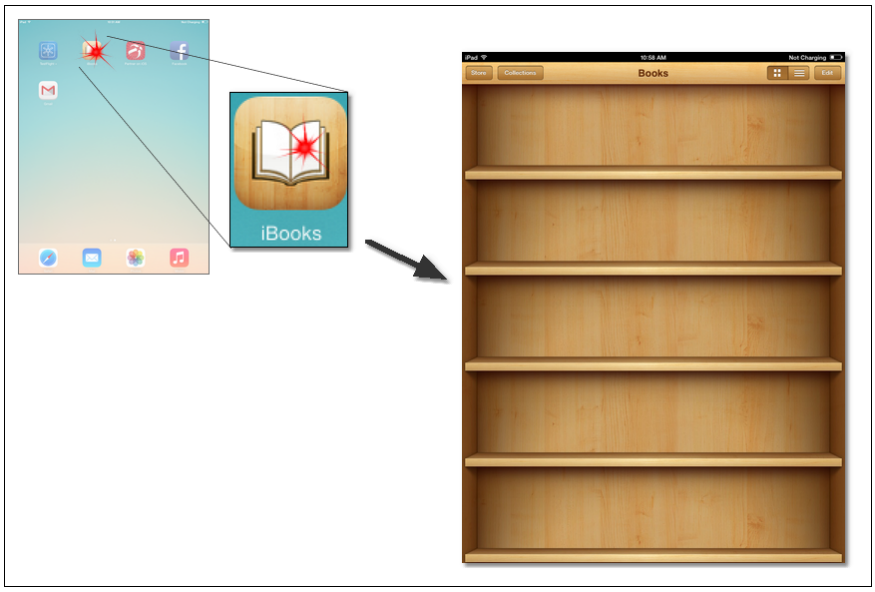
Here's How

1. Tap **iBooks** on your Home screen to open the app.



2. At the top left, tap **Store**. The iBooks Store opens.

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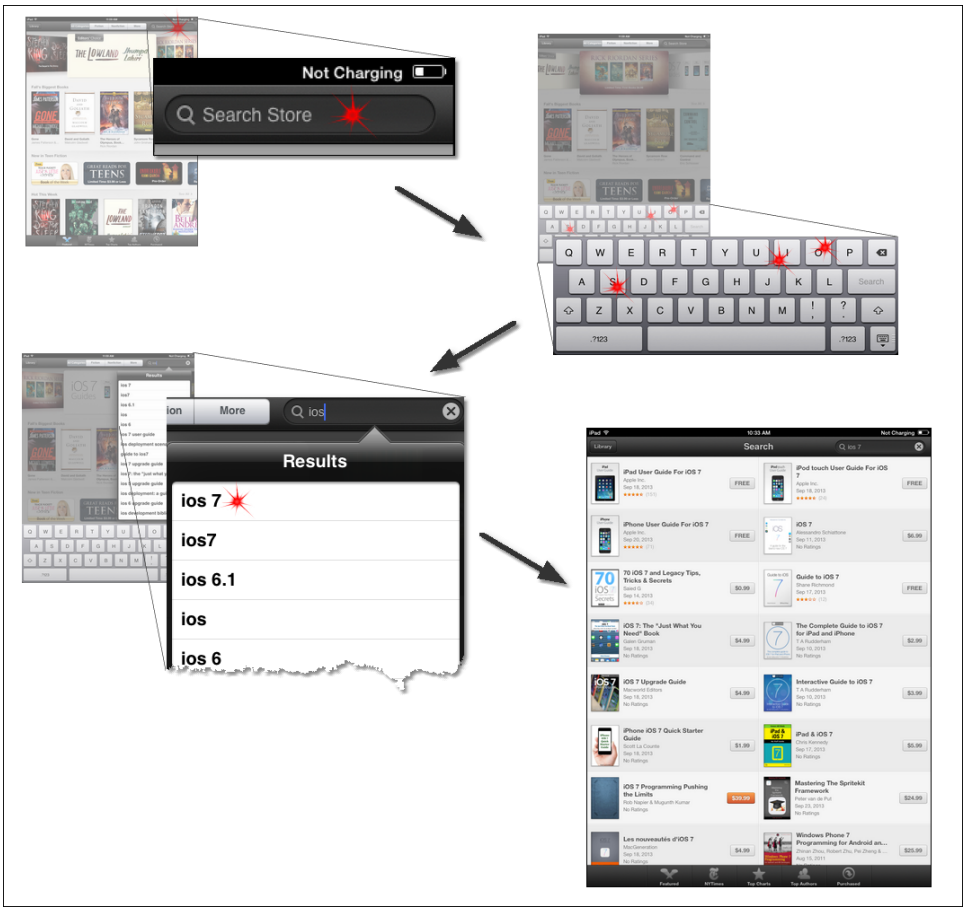
3. At the top right, tap **Search Store**. The on-screen keyboard appears.
4. Use your finger to type your operating system (e.g., iOS 6 or iOS 7), then select it from the list. Your matches appear.



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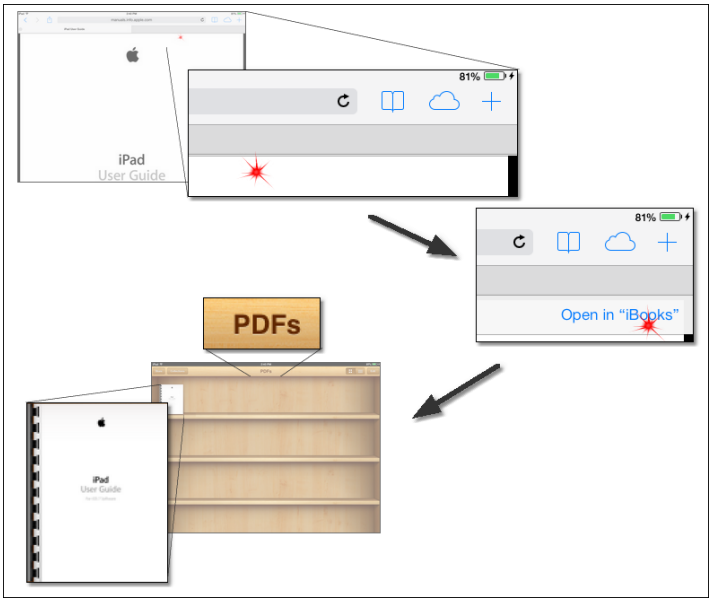
5. Tap **FREE** for the user guide for your device and operating system.
6. **GET BOOK** appears. Tap it. (You will be asked to enter your Apple ID if you haven't already.) The guide downloads and appears on your iBooks shelf.
7. Tap the book to open it.

Note — You can use the iBooks app to read Apple manual PDF downloads (or any other .pdf file). To get the free PDF, go to ***Apple.com*>Support>Manuals**. In the search bar, type in your device and operating system (e.g. iPad iOS 7). Items matching your search appear. Tap the manual to download it. When your download is finished, tap the top of the page and choose **Open in "iBooks"**.



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Topics Pertinent to Using Partner on iOS

While all information in the Apple user guides is useful, certain items are essential for Partner on iOS. Become familiar with the following topics.

iOS 6

Table of Contents	Topic
Basics	Using Apps
Siri®	What is Siri? Using Siri Dictation Correcting Siri
Maps	All Topics
Settings	Privacy (Location Services)

iOS 7

Table of Contents	Topic
Basics	Using Apps Privacy (Location Services)
Siri®	All Topics
Maps	All Topics

Note — This manual references two types of "location services": Apple's Location Services (iOS controls found on your device in **Settings**) and Partner's LOCATION SERVICES (controls found within Partner on iOS in the **Nav tab**). Each is capitalized as it is shown within its software. Apple's Location Services uses initial capitalization while Partner's LOCATION SERVICES is set in full caps.

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Part 3. Install the App

Download Partner on iOS from the App Store℠ to your device using the Internet. Even though the app is free, an Apple ID® is required. The following steps use pictures of the iPad® as examples, but the iPhone® and iPod touch® work similarly.

Note — Partner on iOS v1.8.2 requires the Apple operating system iOS 6 or greater.

Here's How

1. Tap **App Store** on your Home screen to open it.
2. Tap **Search** in the upper left corner. The pop up keyboard appears.
3. Type ***Partner on iOS*** using your finger to tap the keys on the screen.

   Your matches appear as you type.

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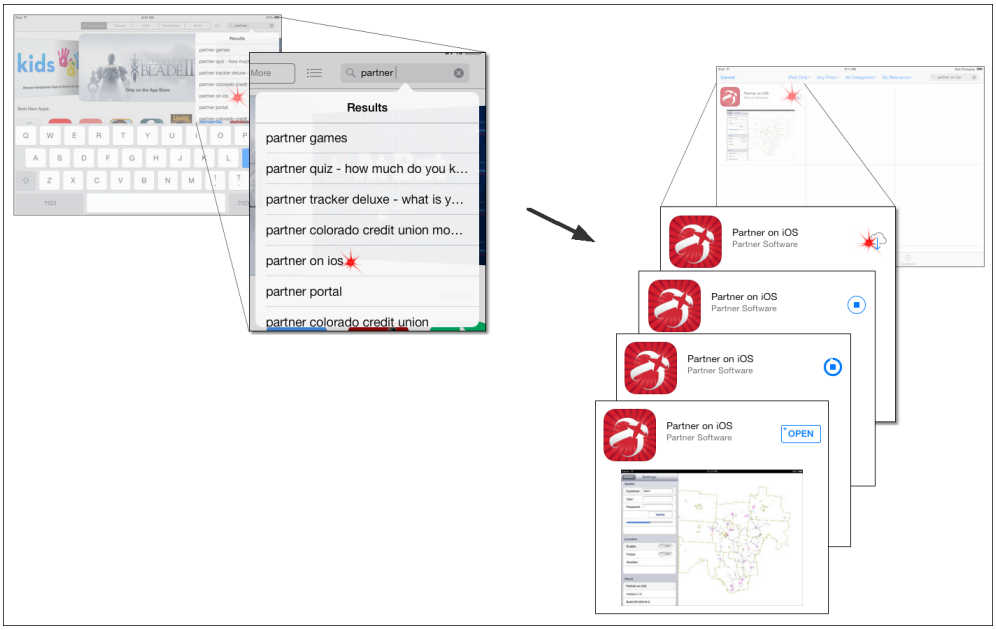
4. In Results, tap **Partner on iOS**. A window showing your match appears. Be sure to select your device (iPad or iPhone) at the top of the screen.

5. Tap (**Cloud down arrow**) to download. The cloud changes to a rotating circle. (If you are not already signed in, you may need to enter your Apple ID at this point.) As your app downloads a filled square appears within the circle and the circle line becomes thicker in stages showing your progress.

6. When your download is complete, **OPEN** appears. The Partner on iOS app is now installed on your device and the Partner App icon is placed on your Home screen.



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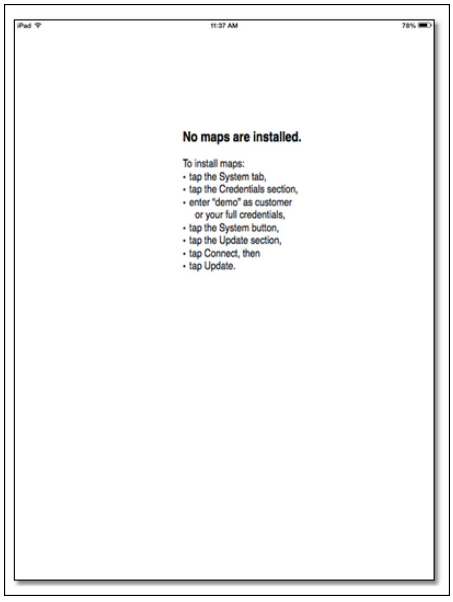
7. Tap **OPEN**. The App Store window is replaced by Partner on iOS.

Empty App Portrait View (iPad)

When rotated to portrait view, your newly installed Partner on iOS screen shows only a message about installing maps. When the iPad is rotated to landscape view, the Task pane appears.


No maps are installed.
To install maps:
• tap the System tab,
• tap the Credentials section,
• enter "demo" as customer or your full credentials,
• tap the System button,
• tap the Update section,
• tap Connect, then
• tap Update.

No Maps Installed, Portrait View

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Part 4. Start the App

Once Partner on iOS is installed on your device, open it with a finger tap to the **Partner icon** on your Home screen.

Here's How

1. Find the **Partner on iOS** on your Home screen.

2. Tap the icon with your finger. You see a brief view of the Partner logo and then the app opens.

If you just installed your Partner app, you must load your maps 38; otherwise, you are now ready to work.

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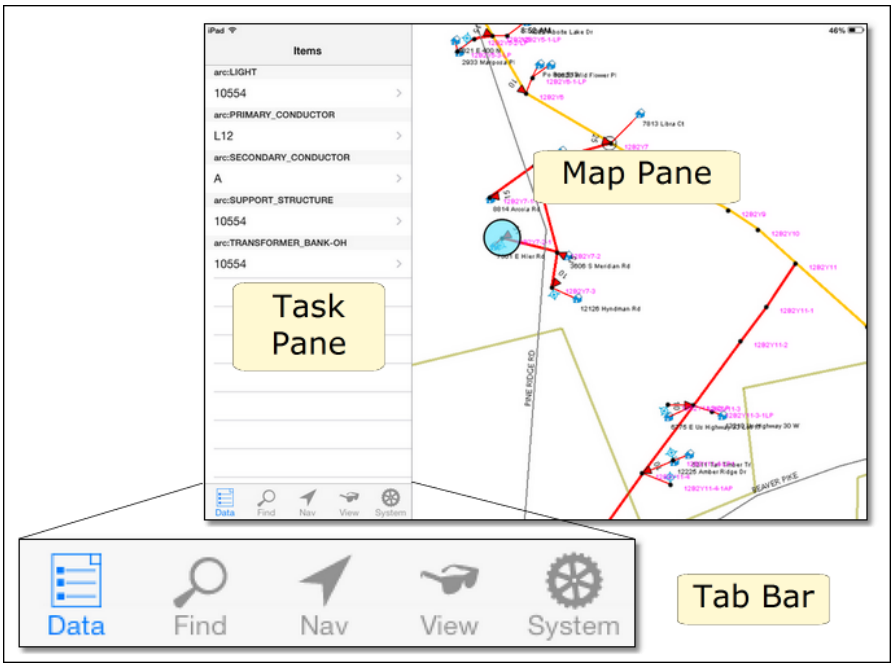
Part 5. Partner on iOS for iPad, iPhone, and iPod Touch

Version 1.8.2 brings the Tab bar and panes of the Partner on iOS v1.6 iPhone and iPod touch interface to the iPad. However, the iPad interface slightly differs from the one used for iPhone and iPod touch devices due to the iPad's larger screen.

Note — Partner on iOS v1.8.2 requires the Apple operating system iOS 6 or greater.

The iPad interface uses a side pane for tasks and data while displaying the map at all times. Access the different task panes through the Tab bar found at the bottom of this side pane.



Partner on iOS v1.8 on an iPad (iOS 7)

Since the limited screen size of the iPhone and iPod touch does not allow for constant map display, the interface uses a bottom tab bar to access the map, tasks, and data panes. To see your map on these small-screened devices, tap the **Map tab**. Another limitation of the small screen is the number of tabs that are visible. Since not

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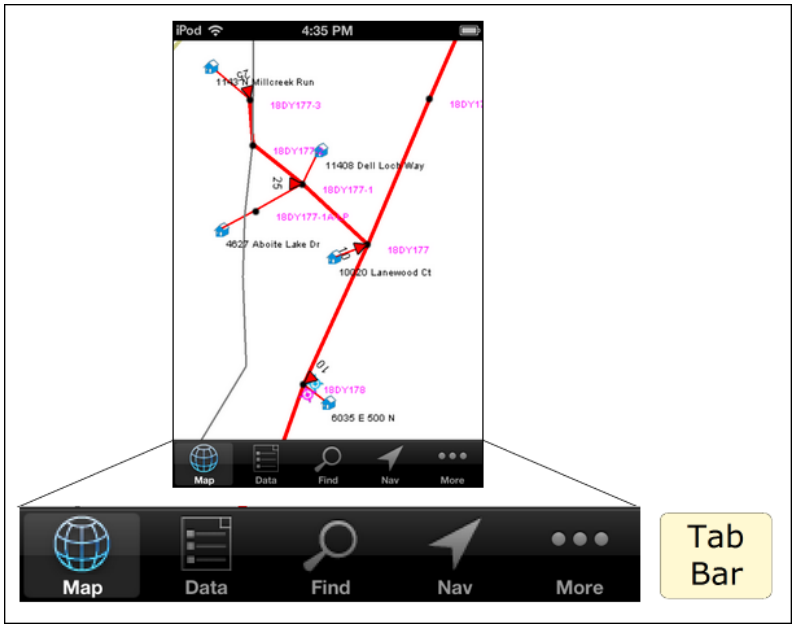
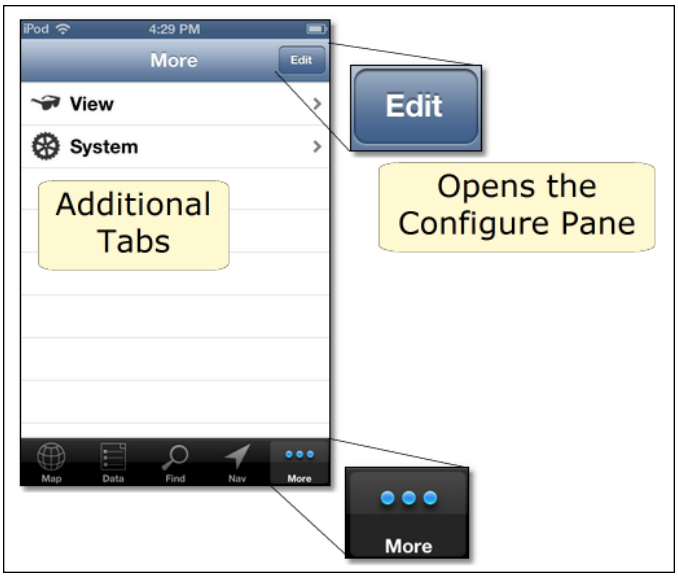
all tabs can be shown, the iPhone and iPod touch interface uses the **More tab** for accessing additional tabs. The **Edit button** (top right of the More pane) opens the Configure pane. Use the Configure pane to choose the tabs you want available in the Tab bar. To place items in the Tab bar, drag them from the Configure pane to the bar.



Partner on iOS v1.8 on an iPhone or iPod Touch (iOS 6)



iPhone and iPod Touch (iOS 6) More Tab

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iPhone and iPod Touch (iOS 6) Configure Pane

Note — Instructions for using Partner on iOS v1.8.2 use the iPad interface for examples. When using the iPhone or iPod touch,you must add an extra step to access your maps (**Map tab**). Also, you must use the **More tab** to get to tabs not shown in the Tab bar.

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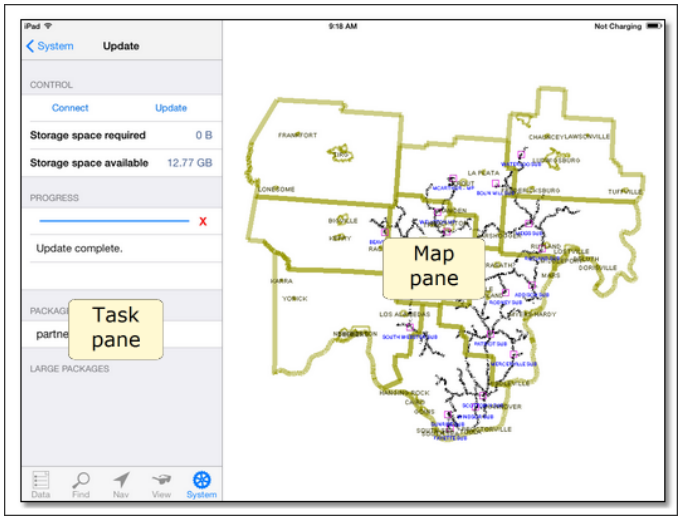
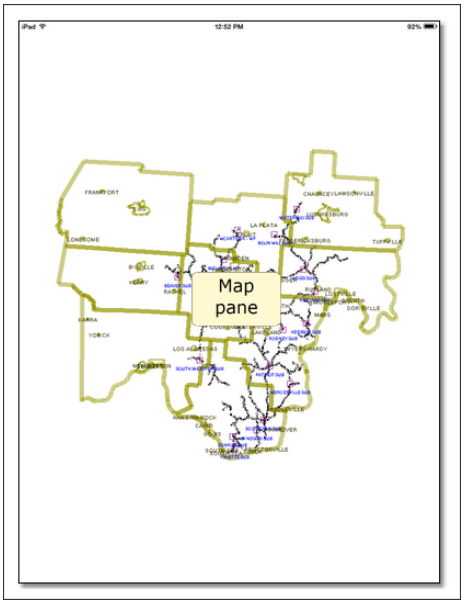
5.1 Meet the Partner on iOS Display

The iPad Partner on iOS display consists of the Task and Map panes. The Task pane is only visible and usable when the iPad is in landscape position. In portrait view, the Map pane occupies the entire iPad screen. Due to their small screen size, the iPhone and iPod touch devices can only display one pane at a time. Access different panes through the Tab bar 18 at the bottom of the screen.

Note — The iPhone and iPod touch interface uses a **Map tab** 18 for displaying the map due to the smaller screen size of these devices. Additionally, the screen is too small to display all the tabs at once. Tap **More** to access the **View** and **System tabs**. Select the **Edit button** (More pane) to choose the tabs you want available in the Tab bar. Scroll to see all information for each pane.



Landscape view



Portrait view

Tabs are used for accessing specific types of controls and displays in the Task pane. These tabs are **Data**, **Find**, **Nav**, **View**, and **Sync**. Tap the item in the Tab bar to open it. A description of each pane and its parts follows.

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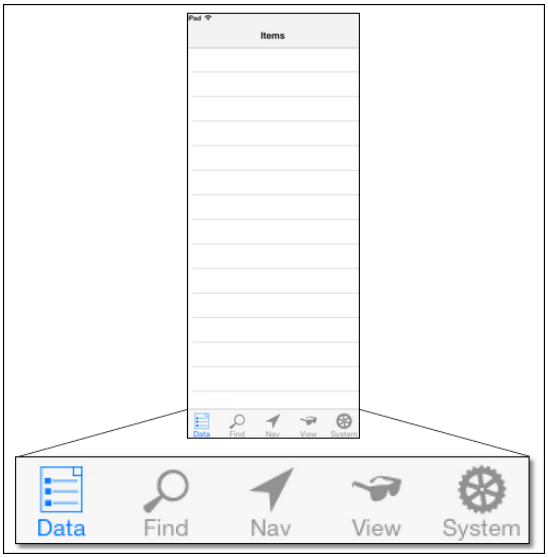
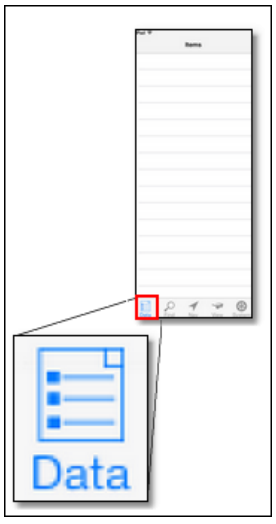


Task Pane Tab Bar (iPad)

5.1.1 Data Tab

Tap a map item to select it. Some map locations have items placed close together making individual selection impossible. Partner on iOS lists all items within a specified radius of your tap. This list is called the *selection stack* 1. Tap the **Data tab** to view the list of items included in your selection radius, then tap an item in the list to view its data. The **Data tab** consists of two panes, Items and Selection. The Items pane 22 shows your Selection Stack list. The Selection pane 23 shows information for a specific item.



Data Tab

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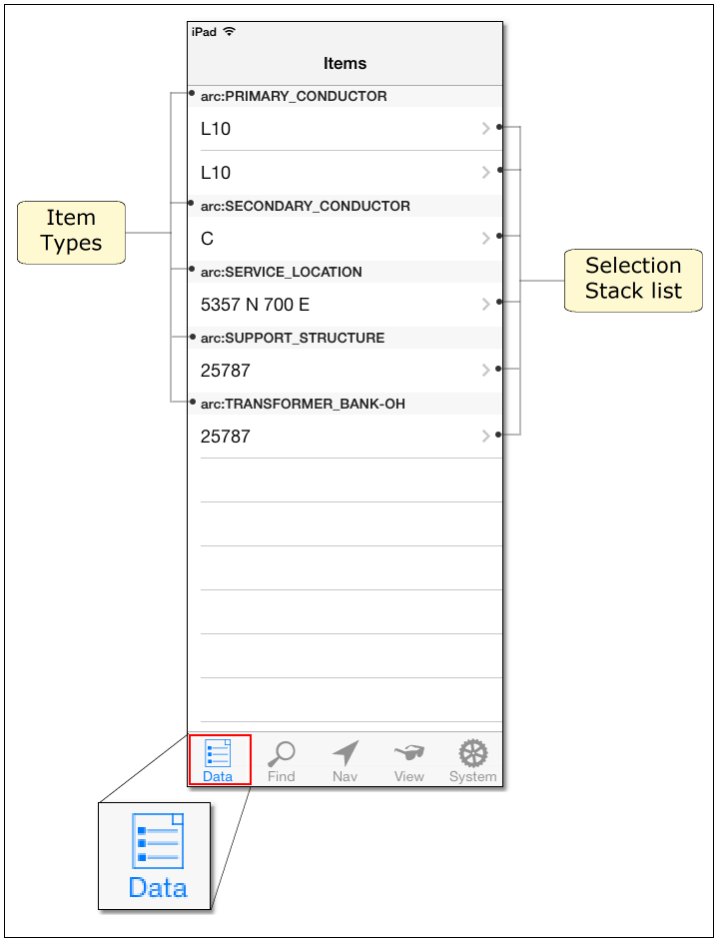
5.1.1.1 Items Pane

All items included in your selection stack appear in the Items pane of the **Data tab**. Tap an item in the list to open the Selection pane 23 and view the item's associated data.



Data Tab Items Pane

Selection Stack list — Items included in a specified radius of your on-screen tap. The resulting group of items is called a selection stack. The Items pane shows your Selection Stack list. Tap an item to select it and view its information in the Selection pane.

Item Types — Categories of items in your map.

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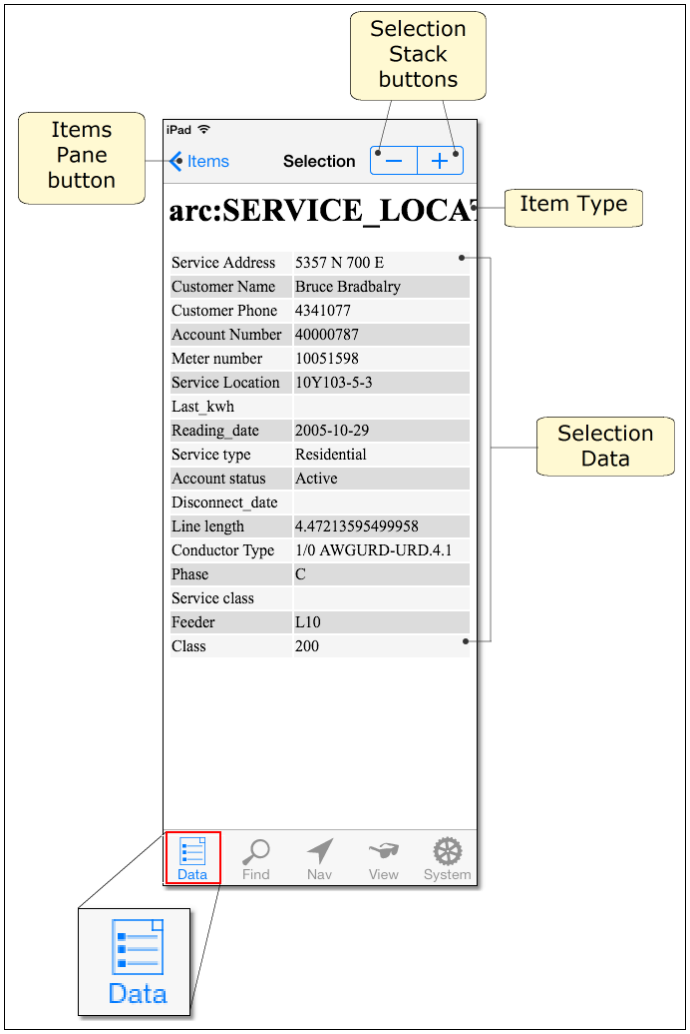
5.1.1.2 Selection Pane

View map item data in the Selection pane of the **Data tab**. When selecting on the map 56, tap the **Data tab** to see your Selection Stack list (Items pane 22). Tap the item in the list and the Selection pane opens displaying the information for that item. When using Find 61 on an iPad, select the item from the Results list**,** then tap the **Data tab**. In this case, the Selection pane automatically opens and shows information for your chosen item. When using Find 61 on an iPhone or iPod touch, double tap the item in the **Results list** to select it and automatically open the Selection pane.



Data Tab Selection Pane

Items Pane button — Tap this button to return to the Item pane to see the Selection

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Stack list.

Selection Stack buttons — These buttons move through your selection stack item-by-item and display each item's data in the area below. Move forward using + (plus) and backward using − (minus). At the the end of the list the display area clears. Use the opposite button to move back through the items.

Item type — Identifies the category of map item; used to divide map items into groups for easier retrieval and identification.

Selection Data — Information associated with the selected map item.

5.1.2 Find Tab

Use the **Find tab** to locate and select a map item you know something about. The **Find tab** is composed of the **Search bar**, **Clear Entry button**, **Cancel button**, and Results list. In Partner on iOS, Find eliminates the need to choose a Find type; enter what you are looking for and Find returns matching items of all types.

Note — When using Find 61 on an iPad, select the item from the Results list, then tap the **Data tab**. In this case, the Selection pane automatically opens and shows information for your chosen item. When using Find 61 on an iPhone or iPod touch, double tap the item in the Results list to select it and automatically open the Selection pane.

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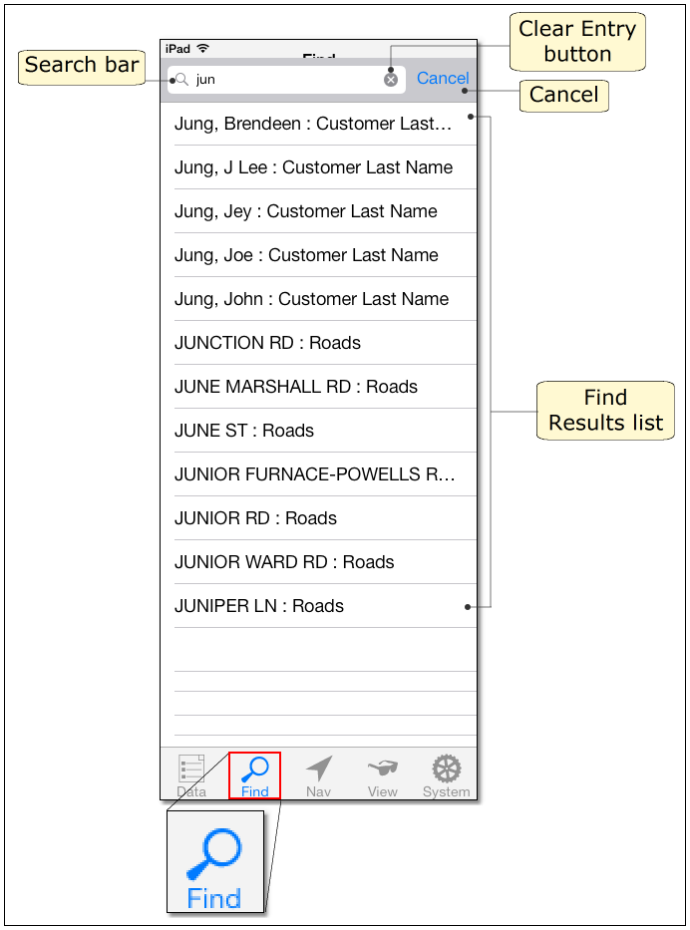

Parts of the Find Pane

Search bar — Search for a map item by typing unique identifying information here. Matches appear as you type.

Clear Entry button — Tap this button to remove all characters from the **Search bar**.

Cancel button — Clears the **Search bar** and closes the on-screen keyboard; especially useful when using the iPhone or iPod touch since their on-screen keyboards have no **Close Keyboard key**.

Find Results list — Scrollable list of matches for the data entered in the **Search bar**. Tap an item in the list to select it. For iPhone and iPod touch, double tap an item to select it and open the Selection pane automatically.

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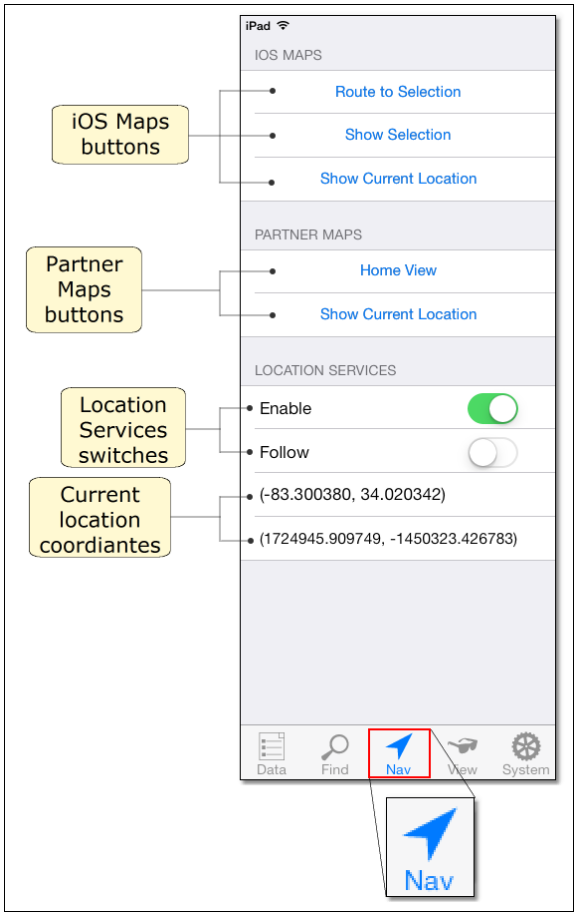
5.1.3 Nav Tab

The **Nav tab** contains controls for the iOS-provided Maps app and Partner's Location features. To use these, Apple's Location Services must be turned on for your device (**Settings>Privacy>Location Services>On**).



Parts of the Nav Pane

iOS Maps buttons — These buttons operate with the iOS-provided Maps app in conjunction with Partner map selections. Choosing a button from this pane opens the iOS-provided Maps app to provide routing and location information for Partner map locations. The **Enable switch**, found under LOCATION SERVICES, must be in the **On** position. A network connection is required.

Route to Selection button — Select an item in your Partner maps, then select this button to open the iOS-provided Maps app. Both locations are

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marked and routing suggestions are given from your location to the selected Partner map item.

Show Selection button — Opens the iOS-provided Maps app and displays the location of a selected Partner map item.

Show Current Location button — Opens the iOS-provided Maps app and displays your current location.

Partner Maps buttons — These buttons operate with your Partner maps.

Home View button — Navigates immediately to key map view, showing your entire service in the Map pane.

Show Current Location button — Navigates to and marks your location with an arrow on your Partner maps. The **Enable switch**, found under LOCATION SERVICES, must be in the **On** position.

Location Services switches — Allow you to find your location in the Partner and iOS-provided maps. Apple's Location Services must be enabled (**Settings>Privacy>Location Services>On**). A network connection is required to access the iOS-provided Maps app.

Enable switch — Switch to the **On** position to use **View Your Current Location** (Partner Maps button) or to use any of the iOS Maps buttons.

Follow switch — When in the **On** position, the Map pane centers on your location in the Partner maps as you travel. Your location is shown by an arrow in the map. The **Enable switch** must be positioned **On**.

Current Location coordinates — When the **Enable switch** is turned **On**, your location coordinates display here. Usually, the top set are map coordinates while the bottom set are longitude, latitude coordinates.

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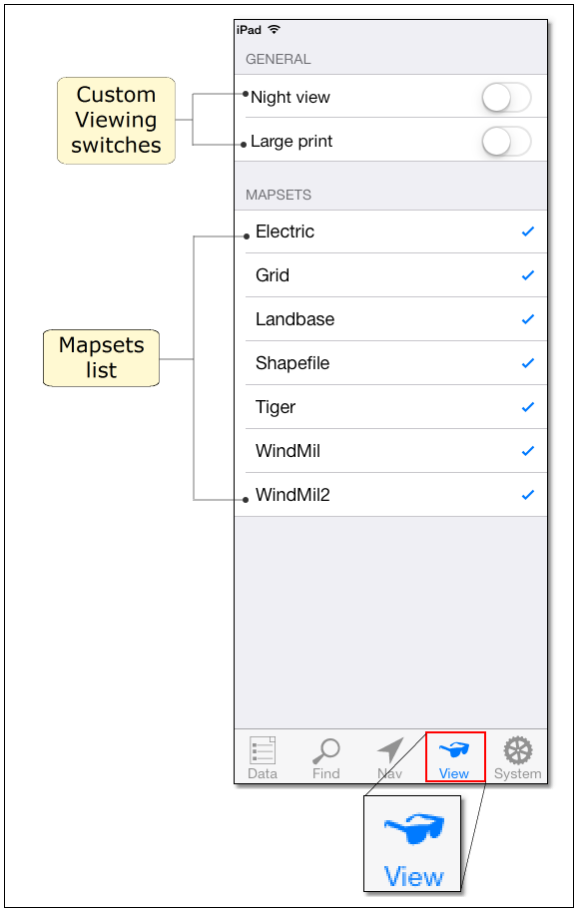
5.1.4 View Tab

Customize your map view in the **View tab**. Alternative viewing options help you see the map during adverse conditions. Show or hide mapsets to reduce clutter.



Parts of the View Pane

Custom Viewing switches — Optional switches for adjusting your map view.

Night view switch — In the **On** position, this switch changes the map background to black and adjusts the color of map items and text for easier viewing in low light conditions.

Large print switch — In the **On** position, this switch enlarges map labels and points for easier reading.

Mapsets list — All available mapsets 2 are listed here. You can select or hide mapsets at your convenience. Checked mapsets are visible; unchecked

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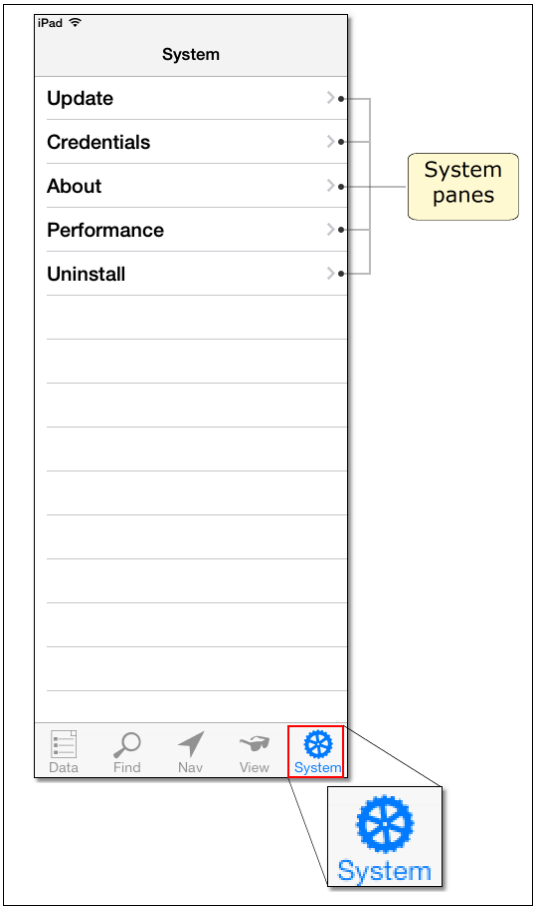
mapsets are hidden. Tap a checked mapset name to remove the check and immediately hide the mapset; tap an unchecked mapset name to restore the check and view the mapset.

5.1.5 System Tab

Type in your credentials, load, update or delete individual mapsets, delete all maps and information, and find information about the Partner on iOS software performance, version, and build in the **System tab**. The **System tab** contains five panes: **Update**, **Credentials**, **About**, **Performance**, and **Uninstall**. Tap **System** in the Tab bar to access the list of panes. Tap the pane name to open it.



System Tab Panes List

Update pane 31 — After successfully entering your credentials and connecting to

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Partner's secure server, mapsets available to you are listed here. Make your mapset selections here then tap update to download them to your device. You can also remove individual mapsets from your device using this pane.

Credentials pane 33 — Contains entry areas for **Customer**, **Edition**, **User**, and **Password** necessary for accessing new and updated mapsets.

About pane 35 — Identifies the application, version, and build.

Performance pane 36 — Lists rendering rates in frames per second. Useful to Partner support when you seek help.

Uninstall pane 37 — Deletes all maps and data with one click from your application and device.

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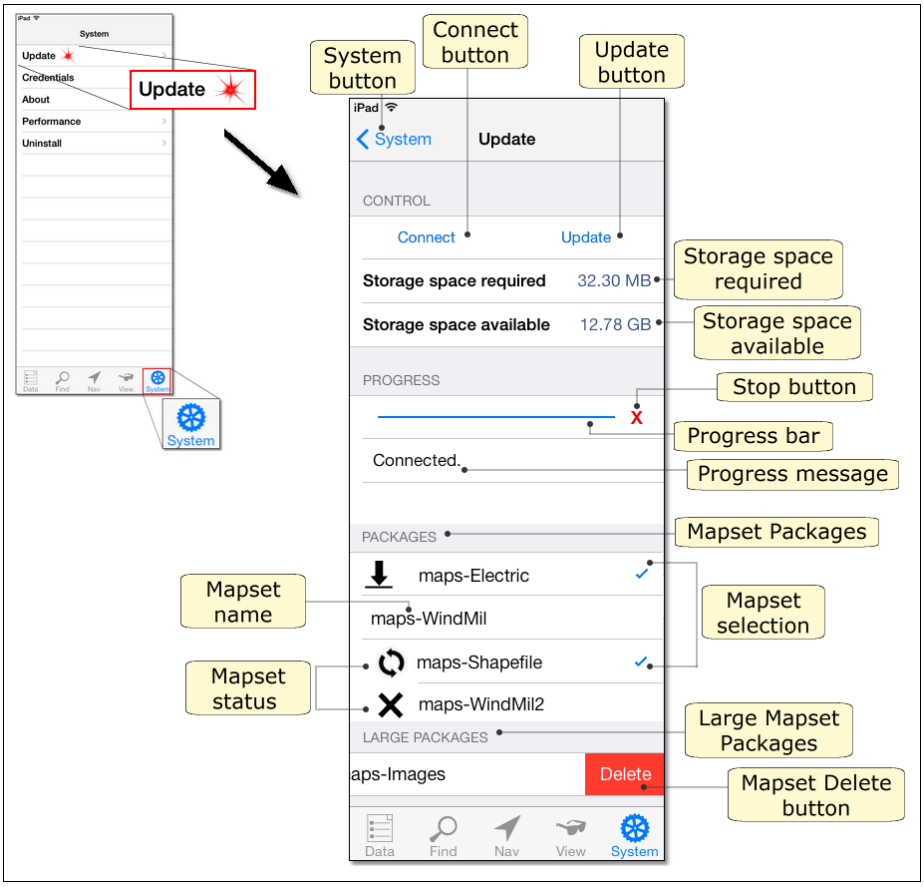
5.1.5.1 Update Pane

Load new mapsets, update installed mapsets or delete out-dated mapsets using the Update pane.



System Tab Update Pane

System button — Returns you to the **System Panes list**.

Connect button — Connects to Partner's secure server to access new and updated mapsets.

Update button — Starts the download of new and/or updated maps. You must have entered (or remembered) correct **Customer**, **User**, and **Password** information (see the section, "5.1.5.2 Credentials Pane"33) for the update to be successful. Requires a connection to the Internet.

Storage space required — The amount of space required from your device to download and unpack selected mapsets.

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Storage space available — The amount of unused storage space currently available on your device.

Stop button — Interrupts and terminates your active download of new and updated mapsets.

Progress bar — Shows the pace of your download and upack process. The bar fills from left to right as your download advances and unpacks.

Progress message — Provides information about your download and unpack process including the download rate (bits per second). When finished, the message **`Update Complete.`** appears

Mapset packages — Lists mapset packages on your device and available from the server. This list contains all mapset packages less than 500 MB. By default, all new or updated packages are selected to load.

Mapset selection — New and updated mapset packages automatically display a check mark indicating they are selected to load. To de-select, tap the mapset name; the check mark disappears and the mapset is not selected to load.

Large Mapset packages — Any mapset package greater than 500MB in size. Typically, aerial images are found in this list. Because of their size, large packages require a reliable and uninterrupted Internet connection and take longer to download and unpack. For these reasons, it is not recommended that you attempt to install these packages while working in the field. Wait until you are back at the office.

Mapset Delete — To pull **Delete** into view, slide your finger horizontally from right to left across the mapset package name. To hide **Delete**, slide your finger again from left to right. Tapping **Delete** for an installed mapset (, , or no symbol) removes it from your device. Tapping **Delete** for an new mapset ( ) removes it from the Packages list; tap the **Connect button** to replace it in the list.

Mapset status — A symbol represents whether a mapset package is new,

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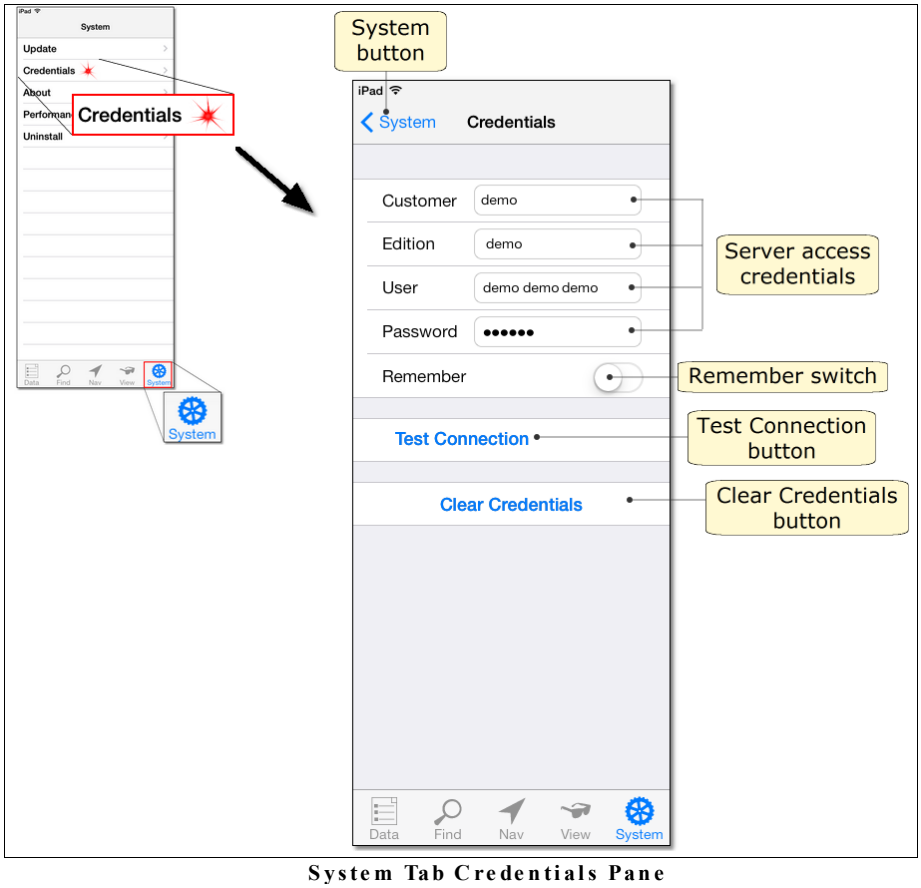
updated, or not found on the server. If a mapset shows no symbol, then the mapset on your device matches the mapset on the server and has not changed. See the topic, "5.2.2 Load and Update Mapsets" 42 to find out more about mapset status symbols.

Mapset name — Identifies each mapset package and is usually descriptive.

5.1.5.2 Credentials Pane

Type in your authorization information using the Credentials pane. Test your network connection and your **Customer**, **Edition**, **User** and **Password** entries with the **Test Connection button**. Save your information by turning on the **Remember switch** so you don't have to re-type everything next time.



System Tab Credentials Pane

System button — Returns you to the **System Panes list**.

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Server access credentials **—** Provided to you from Partner during installation. Allows access to new and updated mapsets.

Warning — Before loading a different Edition 38, you must delete all maps and data from your app **(System>Uninstall>Remove All Data)** to insure that no unintended mapsets remain. Failure to delete all information before installing a new Edition could result in providing unnecessary or sensitive information along with the intended Edition.

Remember switch — When switched **On**, your update credentials are retained whenever the app restarts. Your credentials are remembered when your device sleeps, is turned off, or you close the app.

Test Connection button **—** Verifies your authorization information and tests your Internet connection.

Clear Credentials button — Deletes all entry areas at once.

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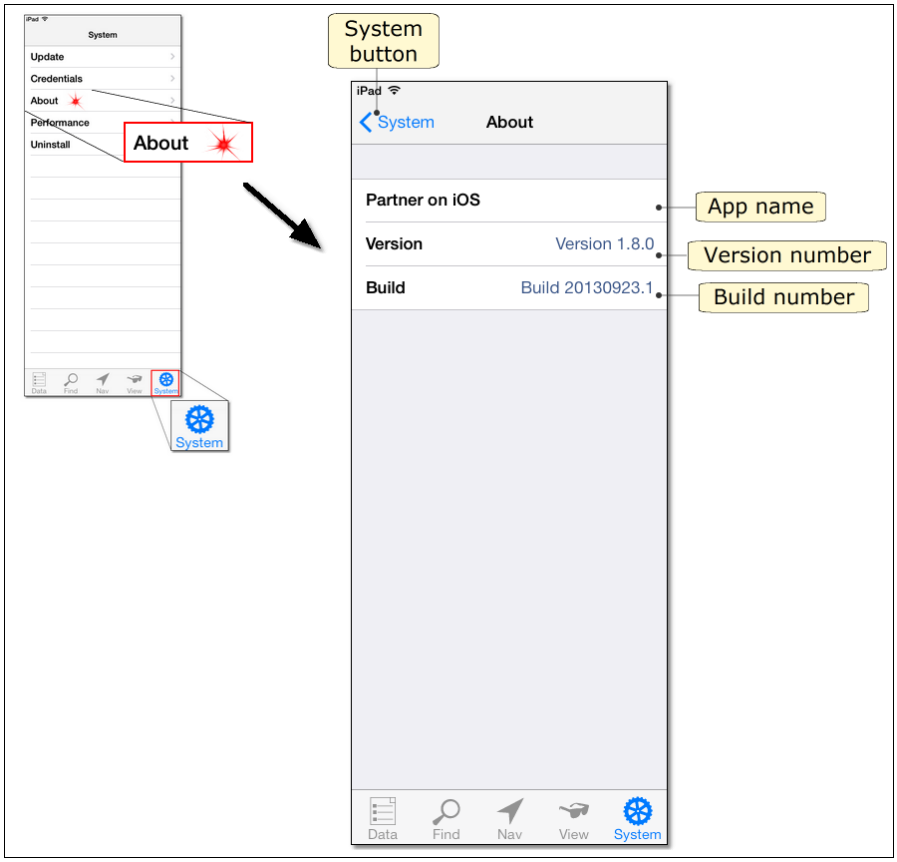
5.1.5.3 About Pane

Find out your Partner on iOS version and build in the About pane. This information is important to know when calling Partner Support about Partner on iOS issues.



System Tab About Pane

System button — Returns you to the **System Panes list**.

App name — Identifies the application.

Version number — Identifies the version installed on your device.

Build number — Identifies the build installed on your device.

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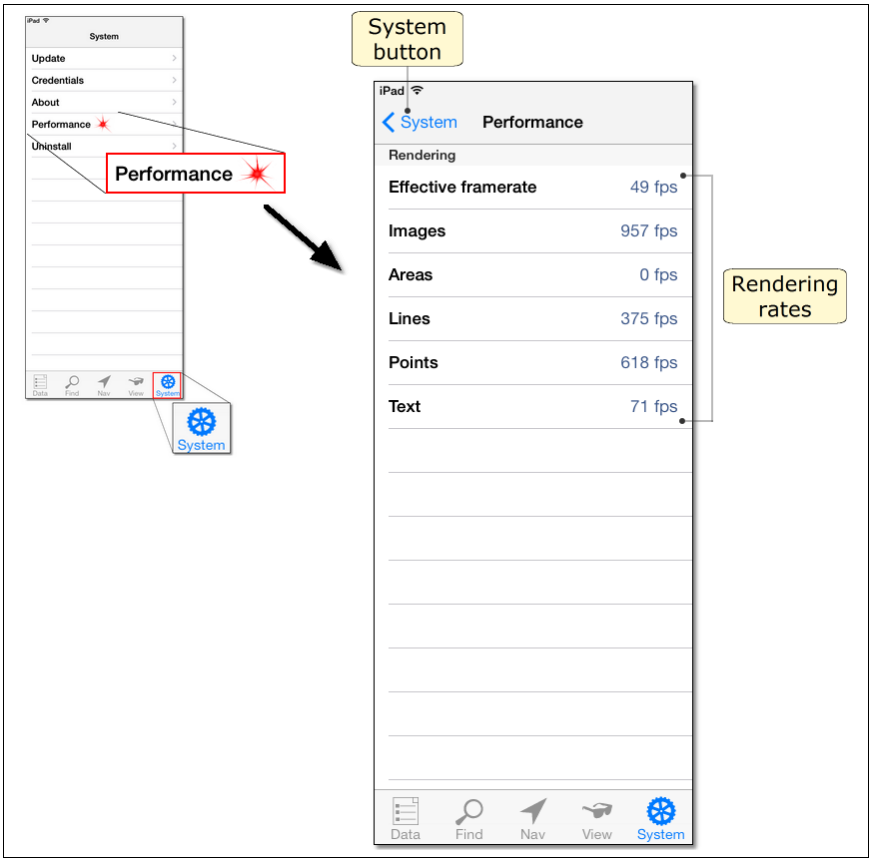
5.1.5.4 Performance Pane

Find information about the Partner on iOS software rendering rates in the Performance pane. This information is important to know when calling Partner Support about Partner on iOS issues.



System Tab About Pane

System button — Returns you to the **System Panes list**.

Rendering rates — List of frames per second (fps) for different parts of the map. Provide this information when calling Partner Support.

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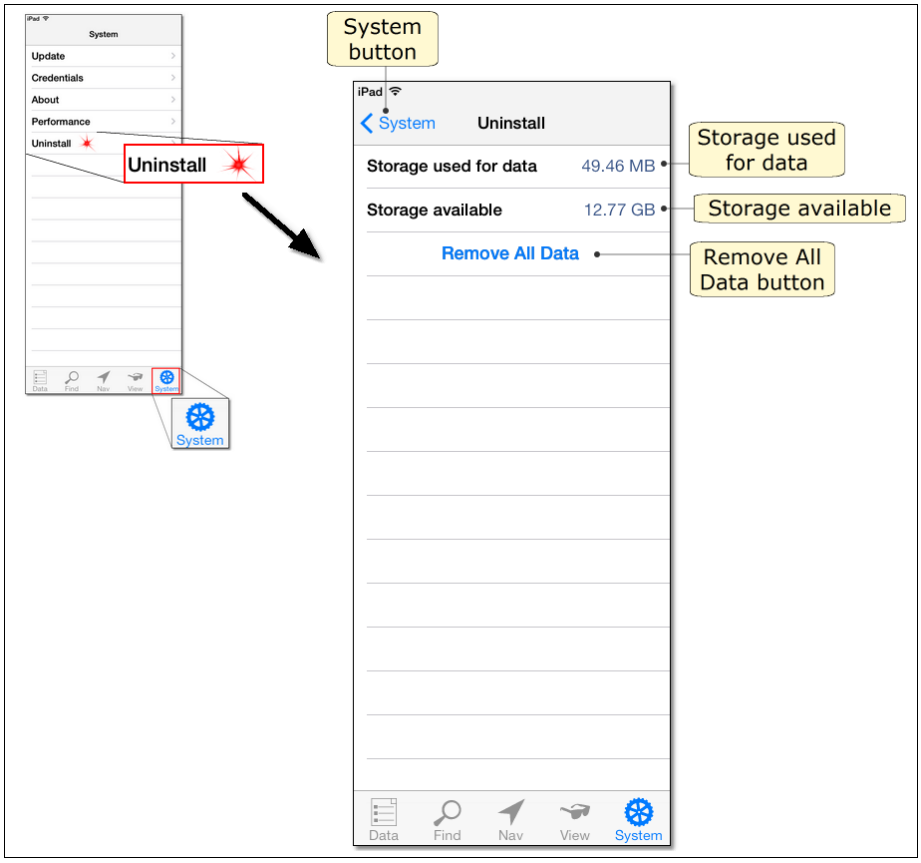
5.1.5.5 Uninstall Pane

To clear Partner on iOS of all maps and data, use the Uninstall pane.



System Tab Uninstall Pane

System button — Returns you to the **System Panes list**.

Storage used for data — The amount of your device's storage space being used for Partner on iOS data.

Storage available — The amount of unused storage space on your device.

Remove All Data button — Deletes all Partner on iOS data from your device without affecting the app itself.

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5.2 Start Using Partner on iOS

Partner on iOS is a free app 11 available on the App Store℠. It is useless, however, without Partner maps to view (Partner Basic Platform required). Contact Partner Software Sales (800-964-1833) for more information on obtaining the Partner Basic Platform license and Partner on iOS license. This section explains how to type in your credentials and then load and update your maps.

5.2.1 Type In Your Credentials

The Credentials pane 33 is found within the **System tab** 29. Your credentials are your key to our secure server and your maps. This information is comprised of four parts: **Customer**, **Edition**, **User**, and **Password**. Partner provides this information during set up and configuration. If you do not know your credentials, see your administrator.

Partner on iOS can remember your credentials so you don't have to enter them each time. Turn on the **Remember switch** to save your credentials. (See the Note following the procedure.)

To delete all credential entries, tap the **Clear Credentials button**.

Editions

In Partner on iOS, an Edition is a set of maps and data tailored for a specific group of workers. For instance, an Edition for contractors might contain a limited amount of customer information while an Edition for employees would include much more customer information. Editions may also be designed for different departments within your organization.

Warning — Before loading a different Edition 38, you must delete all maps and data **(System>Uninstall>Remove All Data)** to insure that no unintended mapsets remain. Failure to delete all information before installing a new Edition could result in

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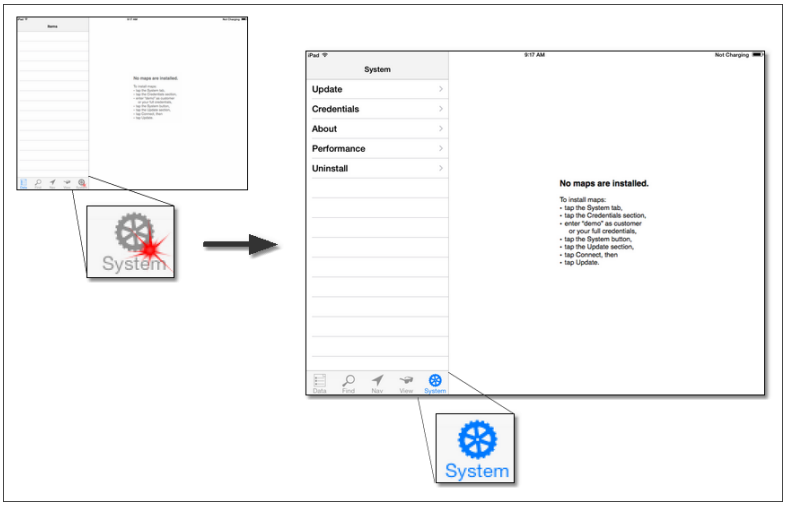
providing unnecessary or sensitive information along with the intended Edition.

Type in Your Credentials

Here's How

1. Start Partner 15.
2. Turn your iPad to landscape view. On the left you see the Task pane 20.
3. In the Tab bar, Tap **System**. The **System Panes list** appears.



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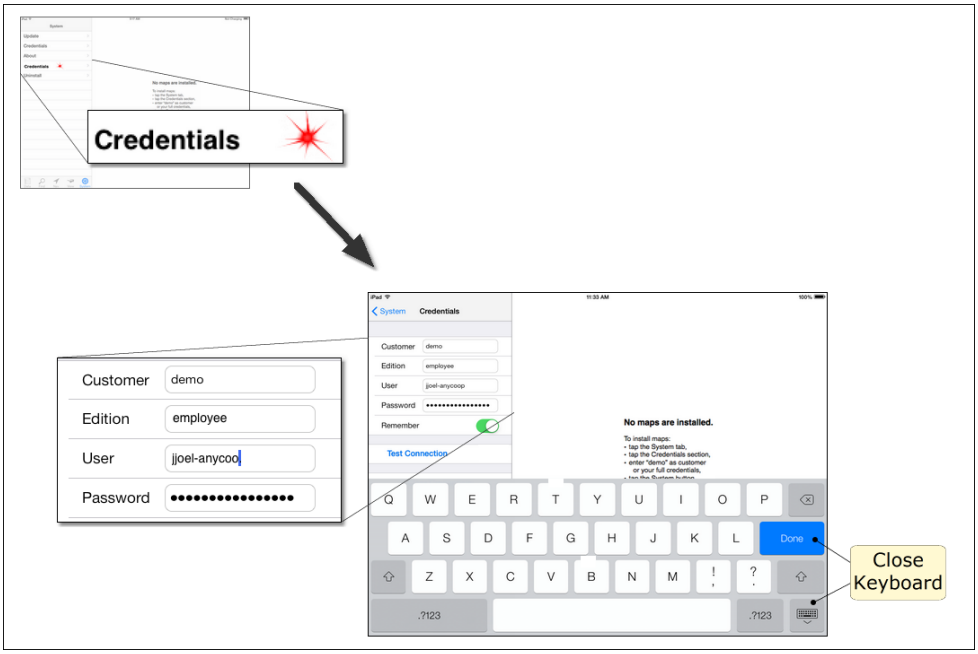
4. In the list, tap **Credentials** to open it.
5. Tap an entry area to enter your sign in information (provided by Partner during installation). The pop up keyboard appears. Use your finger to type in your information for that area. Tap in the next entry bar and enter your data there. Repeat until you have typed in your credentials for each field (**Customer**, **Edition**, **User**, and **Password**). To close the keyboard, tap the lower right **Keyboard key** (iPad) or **Done button** (all devices).



6. Tap the **Test Connection button**. A check mark appears when a connection is established with our server. An Error window appears describing your issue if there is a problem. Possible errors include inaccurate credentials (try re-entering your data) or a failed network connection (check your device's network connection in **Settings**).

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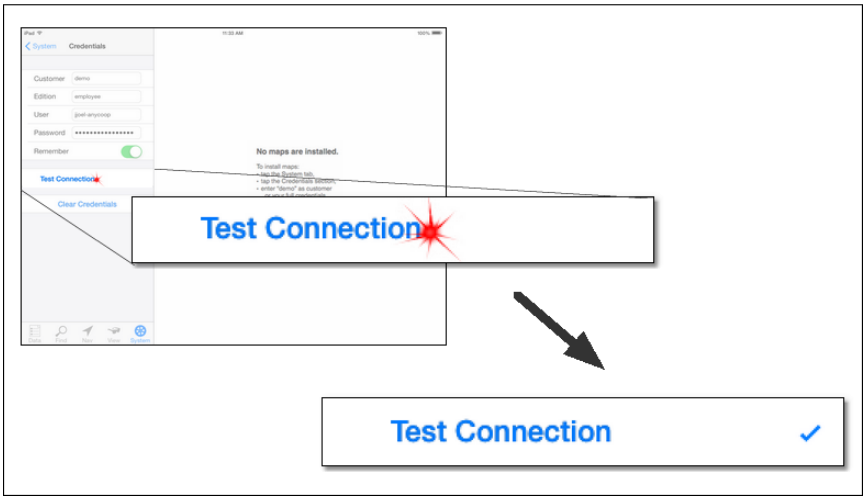
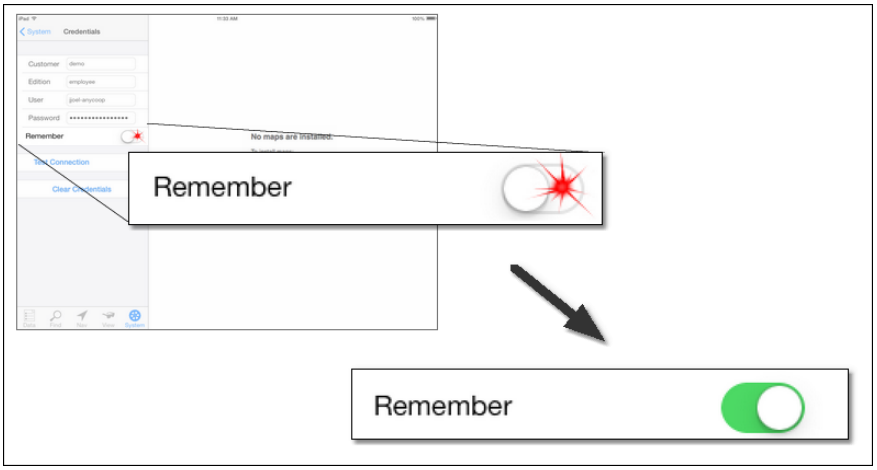


7. After successfully entering your credentials, return to the System pane by tapping **System** (upper left), then tap **Update** in the list. See the section, "5.2.2 Load and Update Your Maps" 42 for more information about downloading maps to your app.

Note — If you want Partner on iOS to remember your credentials so that you don't have to type them in again, switch **Remember** to the **On** position.



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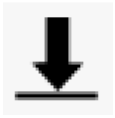
5.2.2 Load and Update Mapsets

Use the Update pane (found within the **System tab**) to load maps and images (mapset packages) to your device for the first time. After connecting to Partner's secure server (**Test Connect button** on the Credentials pane or **Connect button** on the Update pane), mapsets available to you are listed under PACKAGES and LARGE PACKAGES. Mapsets larger than 500MB (e.g., images) are classified as large packages. New, updated (changed since you installed them) and installed mapsets are listed. The symbol preceding each mapset name conveys status. The following table defines each symbol.

Mapset Symbol	Description	User Choices
	New; This mapset is not currently on your device.	• Select to download. • Deselect and download at a later time.
	Update; This mapset has changed and is different than the mapset on your device.	• Select to download. • Deselect and download at a later time.
	Not on Server; This mapset is on your device, but is not on the server.	• Consider removing 48 from your device. (See procedure at the end of this section.) • Leave as is.
(no symbol)	No Change; The mapset on your device matches the mapset on the server.	Leave as is.

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A check mark following the package name shows it is selected for downloading. By default, packages with the (new) and (updated) symbols are selected to load; those with no symbol (unchanged) and (not present on server) symbol are not selected. Large packages (greater than 500MB) are the exception. You must select large packages to have them included in your download. Because of their size, large mapsets will take more time to install. Consider your wait time and your network reliability when deciding whether to accept large packages.

Note — Consider Storage space required and Storage space available (top of the Update pane under CONTROL) when choosing packages to download. Reliability of your network connection should also be a factor; interruption of your connection may cause your update to fail.

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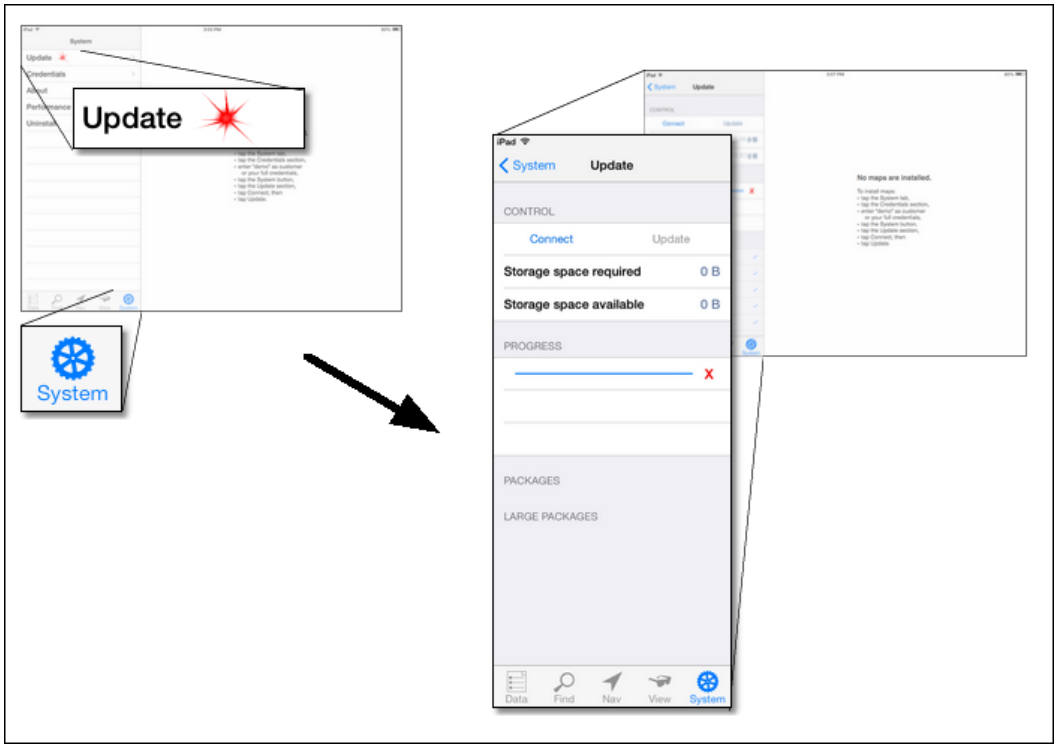
Here's How

1. Tap the **System tab** to see the list of System panes.
2. From the list, choose **Update** to open the Update pane.



3. Tap **Connect** to confirm your connection and update your Packages lists. The Progress message states **`Connected.`** and the **Update button** becomes active. Check the Storage space required and Storage space available amounts (under CONTROL) to ensure your device can hold your maps. Mapsets available for download as well as mapsets already on on your device are listed in the PACKAGES and LARGE PACKAGES areas. (See the chart at the beginning of this section to identify status symbols preceding each mapset's name.) Scroll to see the mapsets at the bottom of the pane.

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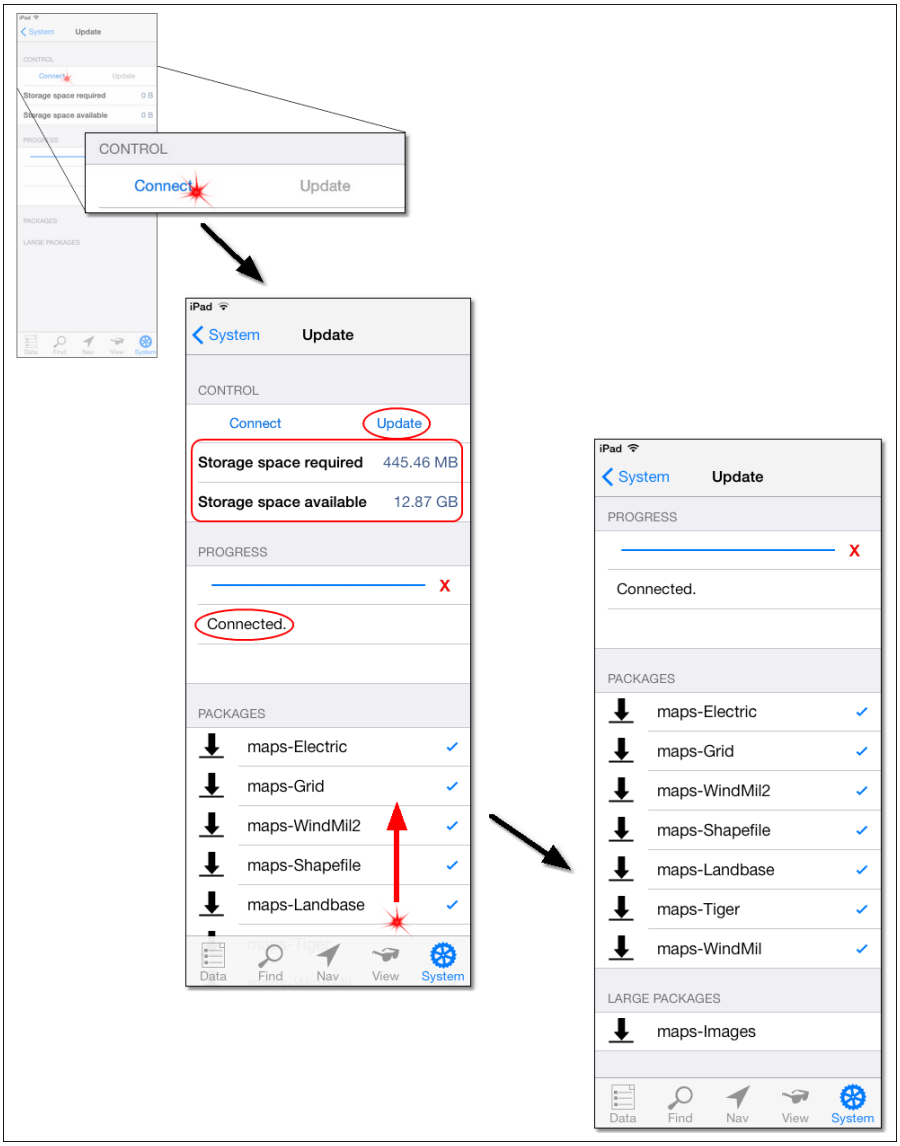
Tip — If you arrived at the Update pane from the Credentials pane and applied **Test Connection** there, your Packages lists are current and **Update** is enabled. In this case, you do not need to tap the **Connect button** on the Update pane.



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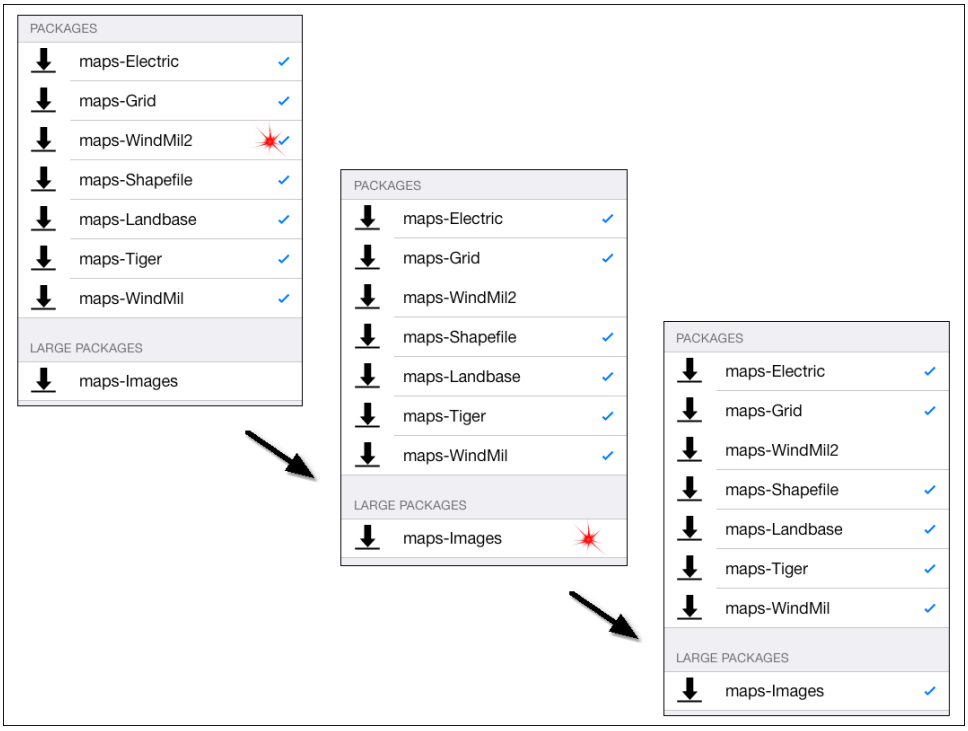
4. Packages showing a check mark are selected to load, those without a check mark are not selected to load. Tap a selected mapset to deselect it (check disappears). Tap a deselected mapset to select it (check mark appears).



Warning — Large packages are listed separately from your normal mapsets. To qualify as a large package the file must be greater than 500MB. Aerial photos and other large packages require a stable, uninterrupted connection while being loaded to your app. To ensure a successful download of these mapsets, do not accept them while working in the field; wait until you are connected to a reliable network and have sufficient time for the download to complete.

5. When satisfied with your selections, tap the **Update button** (upper right under CONTROL). Your files start downloading. The Progress bar fills from left to right as your files are loaded. Messages below the bar tell you the stage of the process as well as the rate of the download and unpack. If you need to

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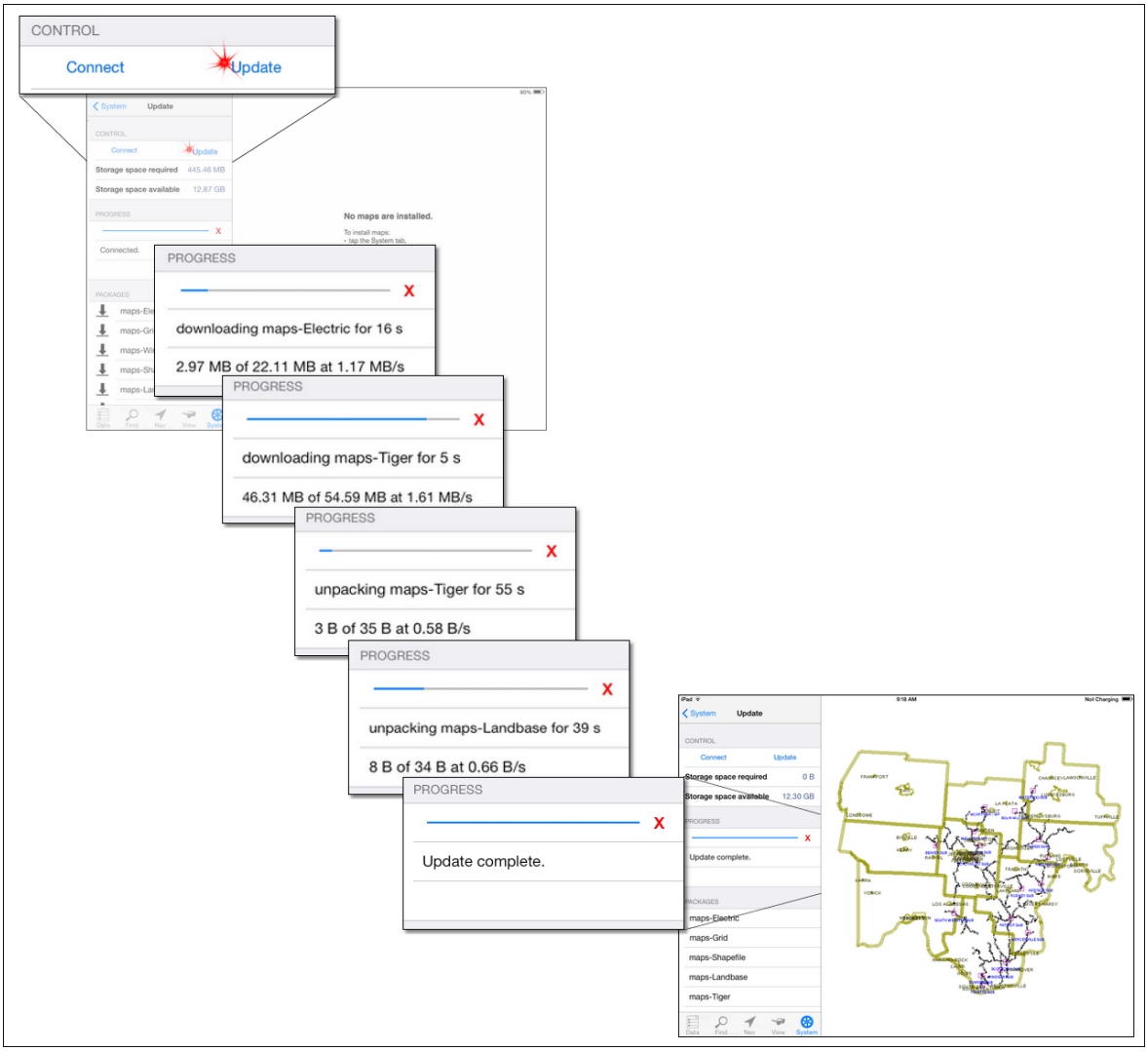
interrupt the process, tap X (**X button**) to the right of the Progress bar to stop the download. When your update is complete your maps appear in the Map pane and the Progress message states **`Update complete`**.



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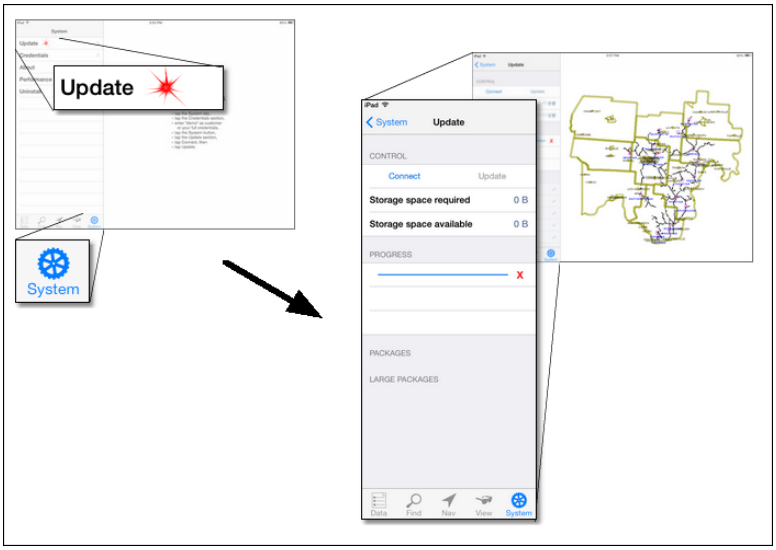
5.2.3 Remove an Individual Mapset

The following procedure explains how to delete an individual mapset from your app. This procedure deletes mapsets currently on your device using the **Delete button** found next to the mapset package name.

Note — Since you can only access one **Delete button** at a time, you must remove mapsets individually. To remove all maps and data from your Partner on iOS app, go to **System>Uninstall>Remove all data.**

Here's How

1. Tap the **System tab** to open it, then choose **Update** from the list. The Update pane appears.



2. Tap **Connect** (upper left under CONTROL) to update your Packages lists.

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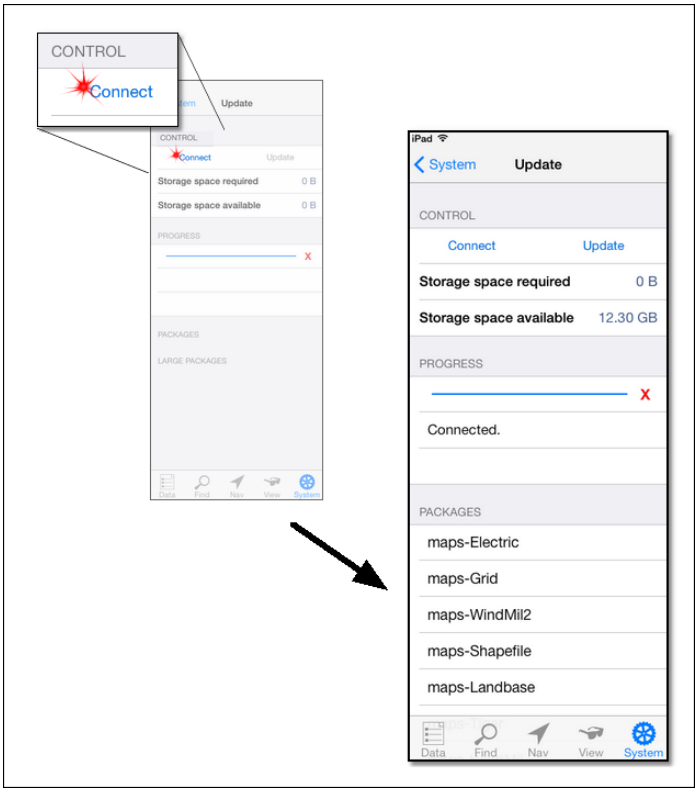

3. To remove a mapset from your device, slide your finger from right to left across the mapset name. **Delete** slides into view and part of the mapset name slides out of view. If you change your mind and want to close **Delete**, slide your finger from left to right across the mapset name. **Delete** slides out of view.
4. Tap **Delete** and the mapset is immediately removed.

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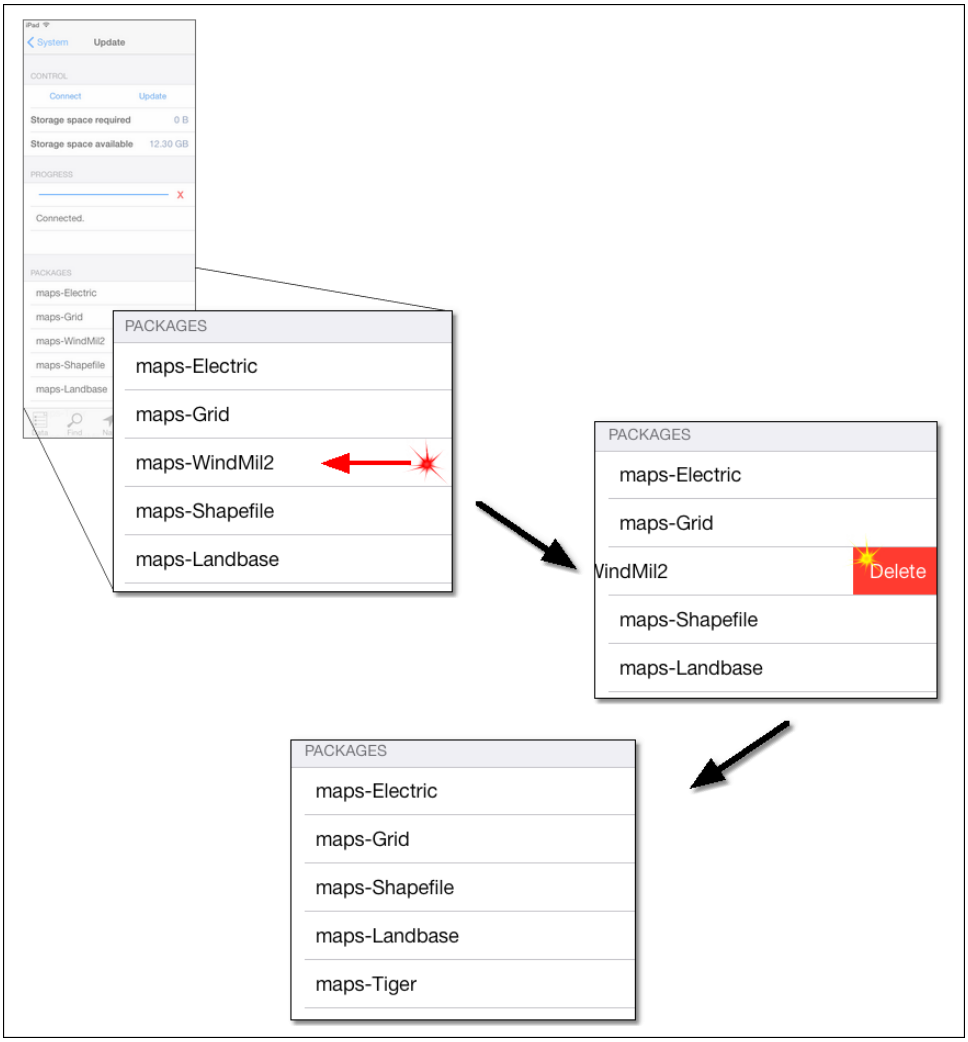

Tip — Delete removes mapsets that have not changed, and those showing the (update), or (not on server) symbols from your device. Since they have not been downloaded to you device, mapsets displaying (new) are removed from your PACKAGES or LARGE PACKAGES lists only.

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5.3 Navigate the Maps

The full map of your service area is much larger than the iPad screen can comfortably show. Partner on iOS provides a way to change the area visible in the Map pane (*zoom* 52), and a way to re-center the view (*pan* 55).

See More or Less Area

You may want to see where a transformer is in relation to its substation, so you need to see a large map area. Or you may want to see which pole contains a consumer's security light, so you want a close-up view. Changing the amount of area you see is called *zooming*.

Different Zoom, Different Symbols

As you change zoom levels, different amounts of map detail are appropriate. You would probably expect to see a large amount of detail (individual houses, land plots, etc.) when viewing a small map area such as a cul-de-sac of a neighborhood. When viewing a large map area, your service area for example, the same amount of detail would be overwhelming. Items appropriate for such a large area may include county boundaries, substation locations, and service area boundaries. The Map Viewer adjusts the amount of detail by showing or hiding map symbols as you zoom. Each of these adjustments results in a *scale region*. Your map is less detailed when zoomed out and more detailed when zoomed in. Scale Regions are determined in the Partner Map Publisher. The Map Publisher is required for converting your Partner map to the iOS format.

See a Different Location

Suppose you are looking at a road intersection and want to see what lies north, but that area is currently outside the Map window. Relocating your view is called *panning*.

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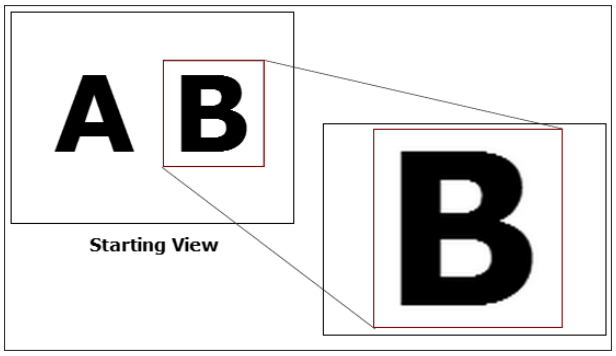
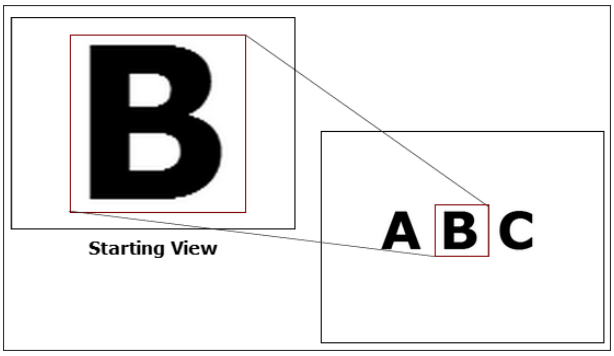
5.3.1 Zoom

Zooming increases or decreases the region you see on screen. Zoom in to see a small area in detail such as a house location. Zoom out to show your map from a distant view so you see more area at once. For example, you could look at a county-sized area to see subdivision locations.

Note — Whenever you want to return to your service area view (key map), tap **Nav** in the Tab bar, then **Home View**.



Zoom In



Zoom Out

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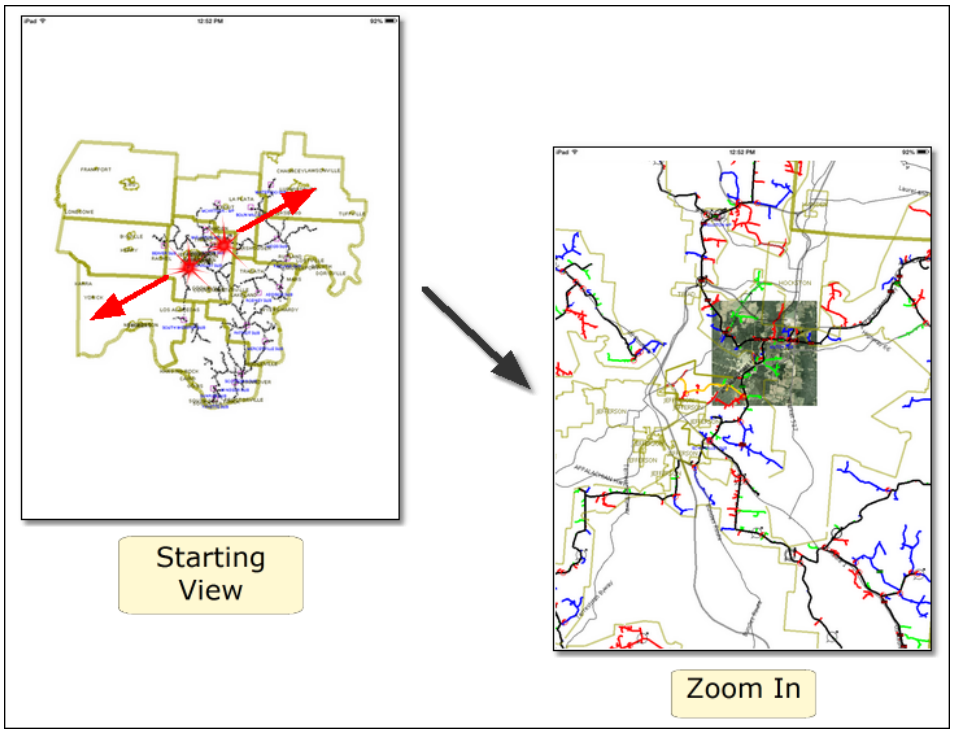
See Things Locally: Zoom In

Use the spread gesture to zoom in.

Here's How

1. Place two closed fingertips on the screen.
2. Slide your fingertips open across the screen. Less map area is visible on screen, but you can see more detail than before. Repeat the spread gesture as needed.



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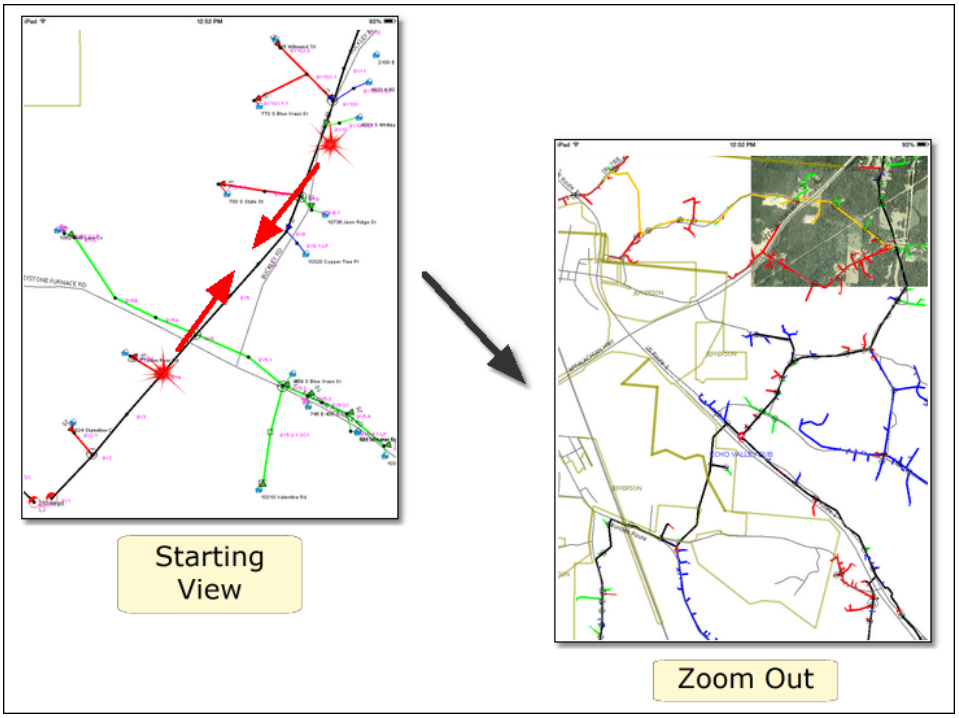
See Things Distantly: Zoom Out

Use the pinch gesture to zoom out.

Here's How

1. Place two open fingertips on the screen.
2. Drag them closed across the screen. As you zoom out more map area is visible on screen and the symbols you see are more general.



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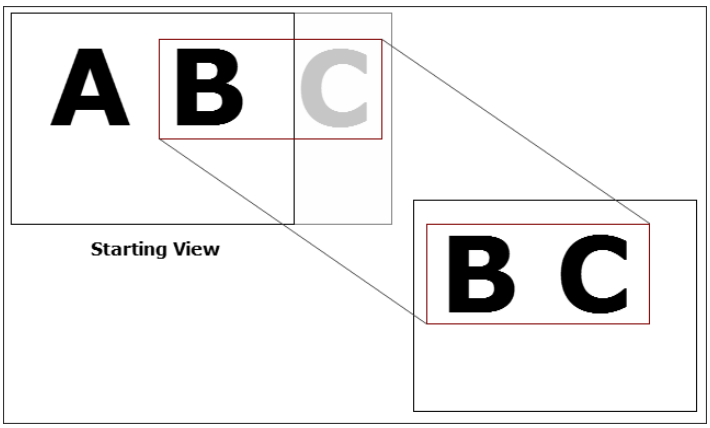
5.3.2 Pan

See different map locations by panning. Simply drag a different portion of your map into view.

Note — Whenever you want to return to your service area view (key map), tap **Nav** in the Tab bar, then **Home View**.



Pan to See Another Location

Here's How

1. Place one finger on the screen in the direction of the place you want to see.
2. Drag your finger across the screen in the Map pane in the opposite direction of the area you want to see. The starting map region slides out of the window as new area slides into view. Repeat the finger-dragging gesture until you can see the area you want.

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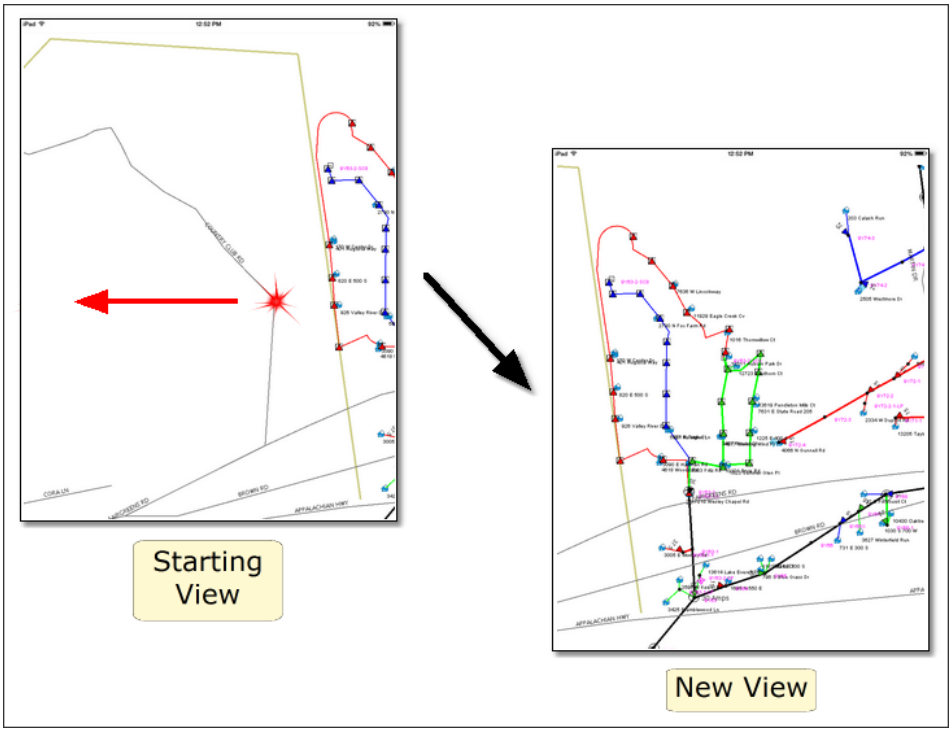

5.4 Get Information from the Map

To view information associated with a map item, you must select it. Partner on iOS provides two approaches to item selection. First, you can navigate to the item and tap it. Second, you can use the Find 61 feature. Here you type identifying information and choose the desired item from a list. Find centers your map item in the Map pane and selects it. A filled circle highlights and indicates item selection.

Selection Stack

Where a location contains multiple map items (for example: a pole, transformer, and security light) individual item selection is not possible. Partner on iOS provides a list of every map item within a specified radius of your tap. The resulting group of items is called a *selection stack*. The Items pane 22 lists each item included in your selection stack. Tap an item name in the list to open the Selection pane 23. This pane lists the chosen item's information. **Selection Stack buttons** 23 allow you to move back and forth through the items of your selection stack and view the data for each.

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Find, in contrast, selects only the map item you specify, even when it is located in a stack. Tapping the stack on screen (on the map) will give you access to the whole group.

5.4.1 View Map Data

Suppose you need to reach a customer. You see the house on your map, but how do you find the contact information? Tap the house, and the information appears in the **Data tab**. Composed of two panes, Items 22 and Selection 23, this tab allows you to choose the item you want and view it's associated data.

Note — On the iPhone, Partner uses live links (shown as blue text) for phone numbers in the data shown on the Selection pane. Tap the phone number to automatically dial it.

Some spots on the map have several map items placed close together or stacked on top of each other making individual selection impossible. Partner on iOS provides a list of every item within a specified radius of your tap. The resulting group of items is called a *selection stack* 56. The Items pane (**Data tab)** lists all items included in your selection stack. Tap an item in the list to open the Selection pane. This pane shows the chosen item's information. The **Selection Stack buttons** (top right) move you through the list one item at a time displaying each item's data in the Selection pane. Move forward using (**Plus button**) and backward using (**Minus button**). When you reach the end of the list, the Selection Data area is blank. Use the opposite button to move back through the items or tap **Items** (upper left) to open the Items pane.

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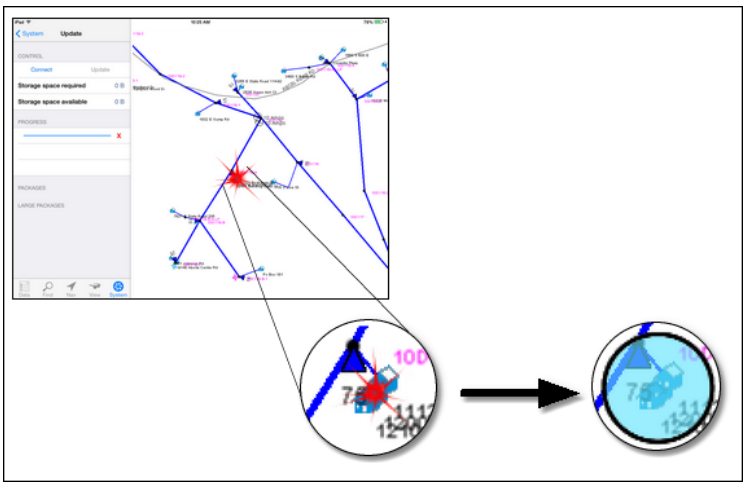
Here's How

1. Pan 55 and zoom 52 to find the map item you want.
2. Tap the item with your finger. A filled circle highlights the symbol, indicating selection. If other items are in close proximity, they are included in your selection radius.



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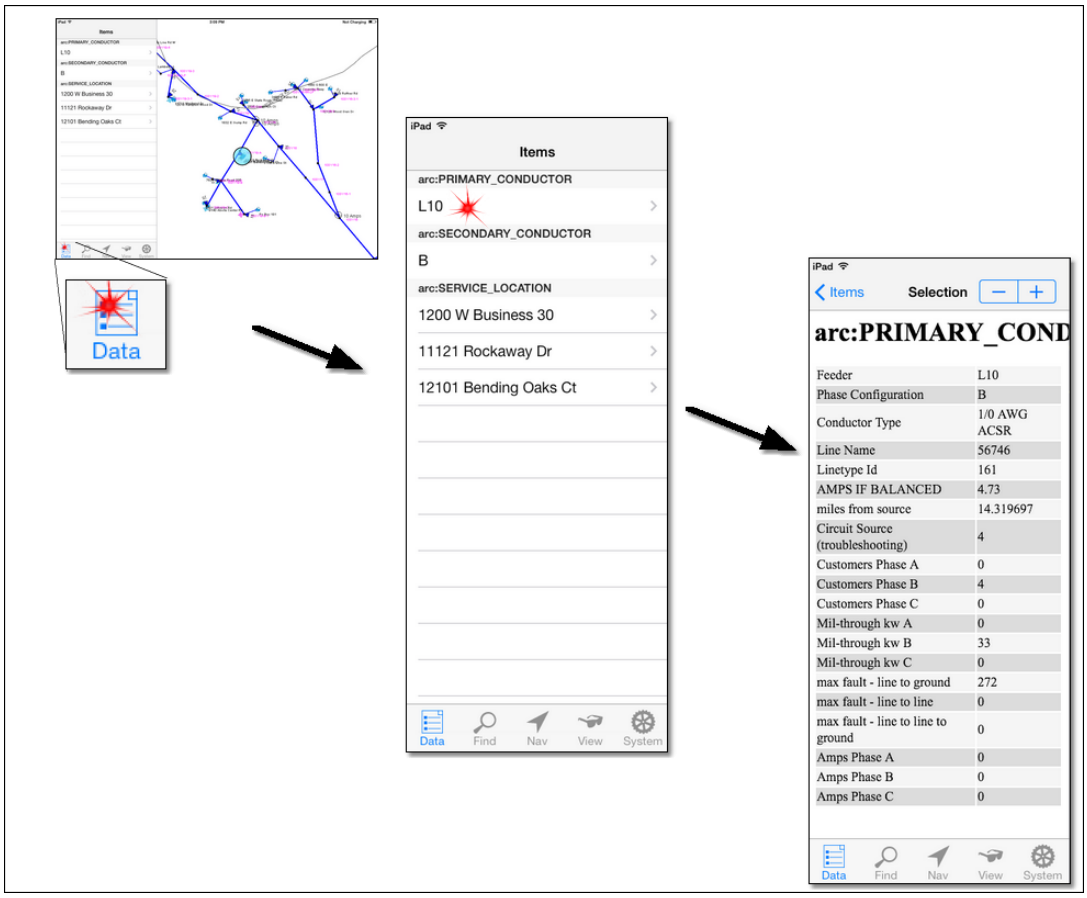
3. Tap **Data** in the Tab bar to open the Items pane. All items within the selection radius are listed.
4. Tap an item in the list to open the Selection pane. Information about the map item is shown. The pane scrolls[2]; use your finger to drag information into view.



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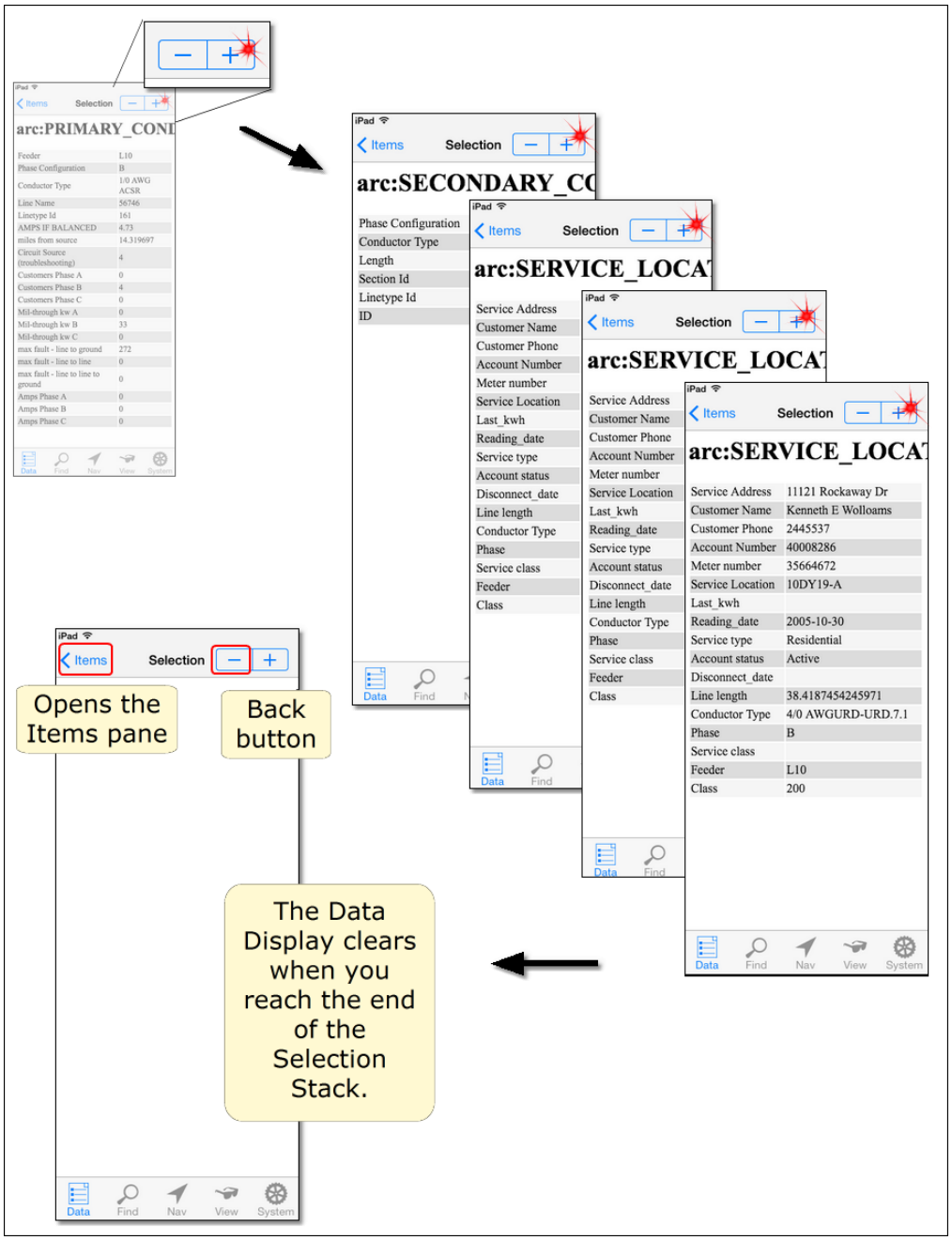
5. If the item is part of a selection stack, use the **Selection Stack buttons** to view data for each item one-at-a-time.
6. Tap **Items** (upper left) to open the Items pane.



7. Deselect by tapping your finger on an empty area of the map. The Items pane clears and the highlight on the map disappears.

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Note for an Electrical Data Map — When you select a span, the filled circle indicating selection will appear at an end of the span rather than the spot you tapped. In other words, span selection is on a support structure rather than the span itself.

5.4.2 Find

If you know something specific about the map item you want, you can use that information to select the item. Begin typing your information into the **Search bar**. As you type, map items that match what you have entered so far appear in the Results list. Since different kinds of items can start with the same characters, the list will likely contain items you don't want. Continue typing characters to narrow your list of matches. To help you identify what you seek, each item in the Results list is identified by type.

Tip — To quickly clear your entry from the **Search bar**, tap (**X button**) on the right end. To clear the entry bar and close the keyboard, tap **Cancel**. The **Cancel button** is especially helpful when using the iPhone or iPod touch since their on-screen keyboards do not have the **Close Keyboard key**.

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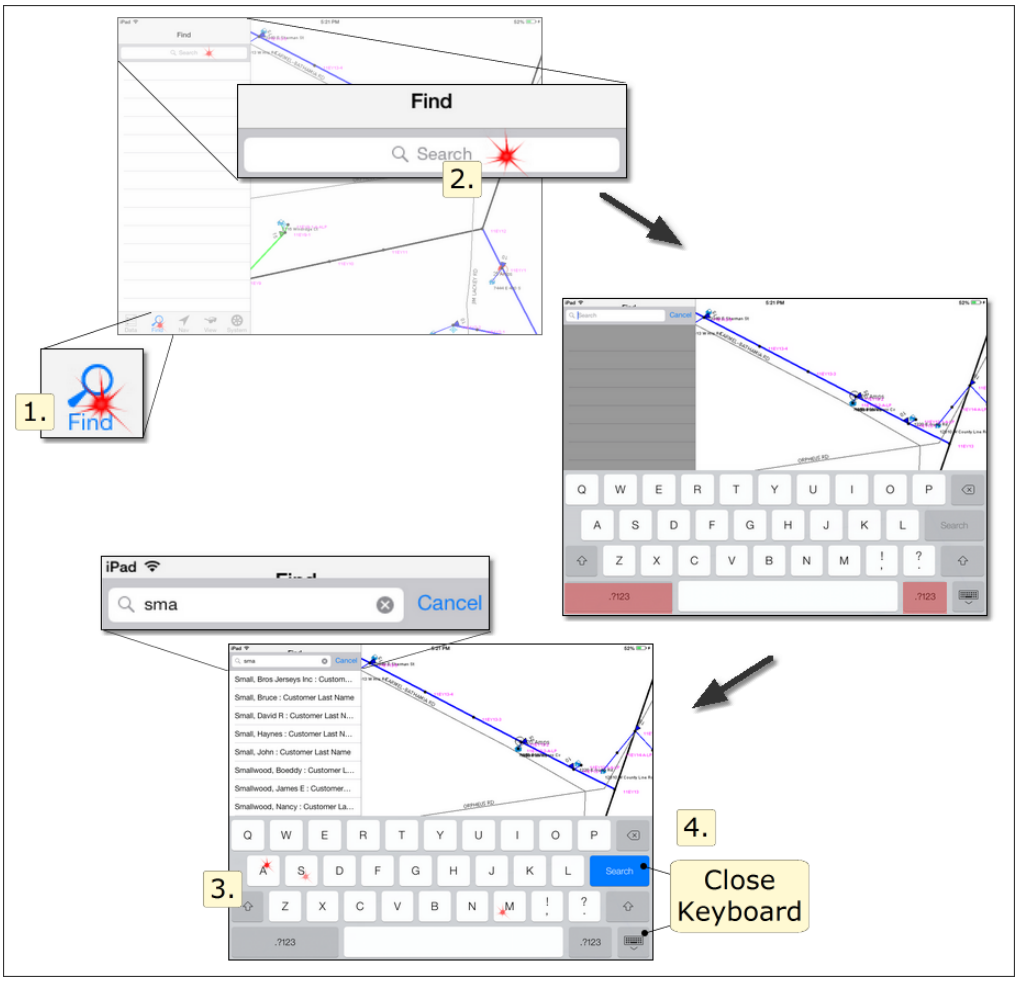
Here's How

1. Tap the **Find tab** to open the Find pane 24.
2. Tap your finger in the **Search bar**. The pop up keyboard appears. Tap the **.?123 key** .?123 to open the number keyboard, if needed.
3. Use your finger to type the item you are looking for. As you type, matches appear in the Results list. Each match is followed by a colon and its Find type. Find types are grouped together.
4. Tap the Search (**Search key**) or the (**Close Keyboard key**) to remove the keyboard. Drag your finger on the screen (up or down) to scroll through the Results list.



5. (a)Tap the item you want to select. (b)The Map pane automatically pans to

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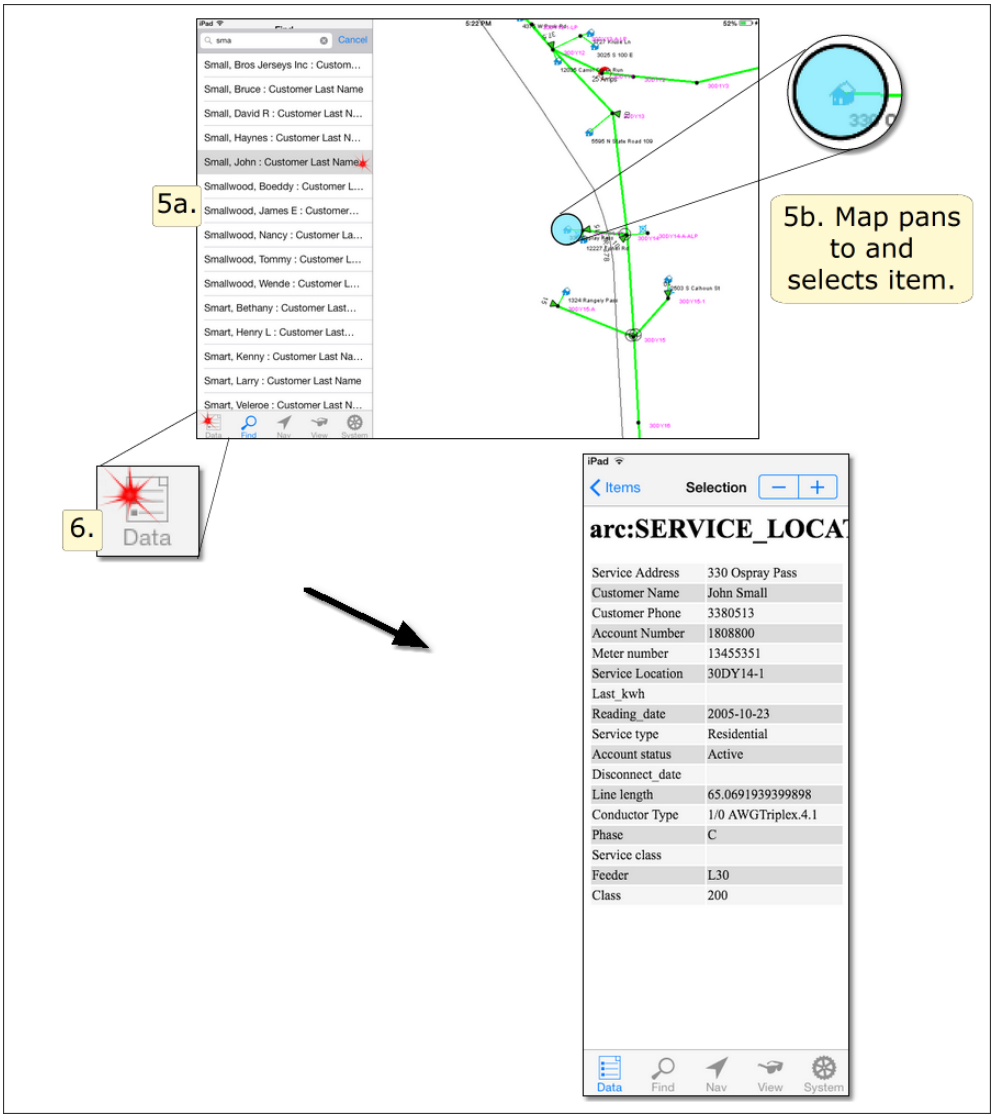
and highlights the item at your current zoom level. Zoom in or out as needed.

6. Tap the **Data tab**. The Selection pane [23] appears and displays your item's information.

Note 1 — When using Find on an iPad, select the item from the Results list then tap the **Data tab**. In this case, the Selection pane automatically opens and shows information for your chosen item. When using Find on an iPhone or iPod touch, double tap the item in the Results list to select it and automatically open the Selection pane.



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Note 2 — Find limits the matches for each Find type to 16 items. If the item you are looking for is not included, continue typing to see your match in the list. The more characters your enter, the more likely your item will be in the Results.

5.5 Use Location Services

Sometimes it is useful to find your position on the map. Partner on iOS may be able to help

Note — This manual references two types of "location services": Apple's Location Services (iOS controls found on your device in **Settings**) and Partner's LOCATION SERVICES (controls found within the Partner on iOS app in the **Nav tab**). Each is capitalized according to how it is shown within its software. Apple's Location Services uses initial capitalization while Partner's LOCATION SERVICES is set in full caps.

The Location features of Partner on iOS depend on Apple's Location Services 10 to find out where you are. All iOS device models support Location Services and do not require an Internet connection. But not all device Locations Services use the same method. In other words, iOS device models vary in the way Location Services determines your location.

Wi-Fi® only models use your position in relation to known Wi-Fi hotspots to make a best guess about your location. However, if you are working in a remote area with few known Wi-Fi hotspots, Location Services may not be able to show where you are or may give an inaccurate location reading.

Wi-Fi + Cellular models have a built in Assisted GPS (aGPS) that uses satellite radio signals, like regular GPS, along with network data to determine your position. The

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Wi-Fi + Cellular devices are more likely to provide an accurate and reliable location reading, even when working in rural areas. So, even though Partner on iOS works on all models of iOS devices (iOS 6 and greater), Partner recommends the Wi-Fi + Cellular models for maximum useability.

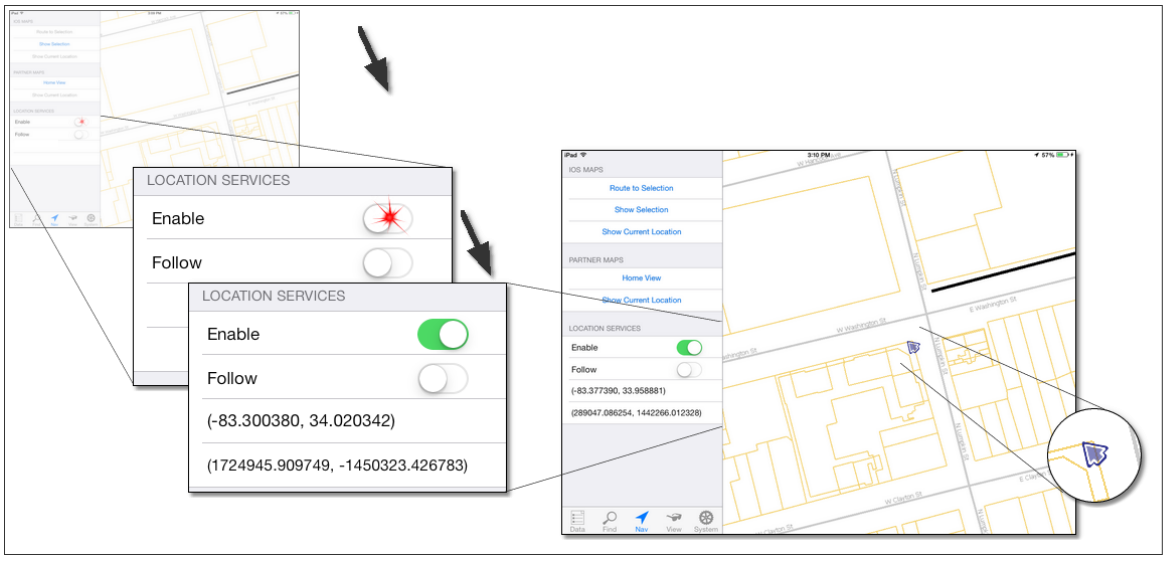
Since all Partner on iOS Location features depend on Apple's Location Services 5, Location Services must be turned on for the iOS device as a whole and for the Partner on iOS application. In addition, Partner's LOCATION SERVICES features must be enabled in the Nav tab 26 of Partner on iOS.

Turn On Partner's LOCATION SERVICES

Here's How

1. Tap the **Nav tab** to open it.
2. Under LOCATION SERVICES, tap the **Enable switch** to turn it **On**. Your location information appears below the **Follow switch**. An arrow appears on your Partner map showing your location and direction.

Note — Due to the lack of an internal compass on the iPod touch, the arrow does not indicate direction.



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Troubleshooting

Problem: The message **`Disabled on device`** appears below the LOCATION SERVICES switches. What does this mean?

Explanation: The Apple Location Services for your device is not on. Go to **Settings>Privacy>Location Services** to turn it on.

Problem: I turned on the Partner LOCATION SERVICES **Enable switch**, but no coordinates appear.

Explanation: The Partner app does not have permission to use Apple's Location Services. Go to **Settings> Privacy>Location Services>Partner on iOS** and turn on the switch.

See Yourself in Partner

Partner on iOS can display your position in relation to your current map view, or it can display the map in relation to your current position. In the first case, the map stays put and an arrow that represents you moves around as you do ("5.5.1 See Your Location on Your Partner Map"68). In the second case, the arrow remains centered in the Map pane and the map pans as you move around ("5.5.2 Track Your Position on Your Partner Map"69).

Get a Suggested Route in your iOS-Provided Maps App

Partner on iOS links to the built-in iOS Maps app, so you can find a path between your present location and any item on your Partner map (G"5.5.6 Get a Route on Your iOS Maps"74). This feature requires an Internet connection. For Wi-Fi only devices, a hotspot must be within range. Wi-Fi + Cellular models can use Wi-Fi or a wireless data plan.

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	See Your Location on Partner maps	Use the iOS-Provided Maps App
Wi-Fi models	• Apple Location Services uses known Wi-Fi hotspots • No Internet connection required	Wi-Fi connection required
Wi-Fi + Cellular models	• Apple Location Services uses built-in aGPS (satellite signals plus known Wi-Fi hotspots) • No Internet connection required	Wi-Fi connection or data plan required

The iOS Map Options

The **Nav tab** IOS MAPS buttons open the iOS-provided Maps application. Tapping **Route to Selection** shows a suggested route from your location to a selected Partner map item on the iOS-provided maps. You have the option of displaying directions as well as changing the type of map. See the topic, "Part 2. If You Are New to iOS Devices" 5 to find out how to access the Apple user guides. Information for using the Maps app is found there.

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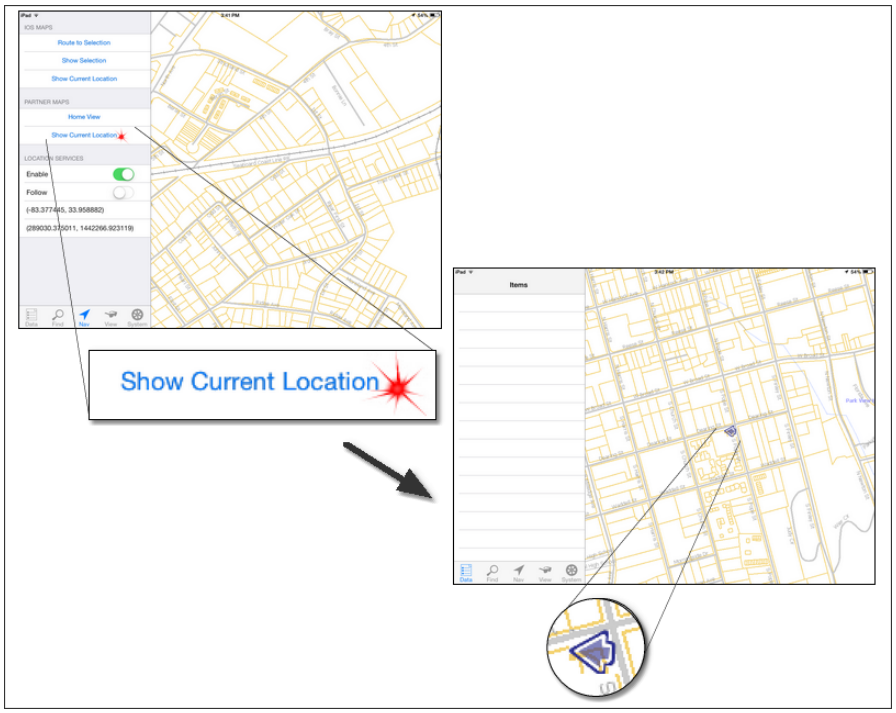
5.5.1 See Your Location on Your Partner Maps

Use the PARTNER MAPS **Show Current Location**, found in the **Nav tab** to see where you are on your Partner maps. An arrow represents you and shows your location. The map stays put and the arrow moves around as you do. The arrow changes position to reflect your movement each time your location information refreshes.

Note — To use this feature, you must turn on Apple's Location Services 10 and the Partner LOCATION SERVICES Enable switch 65.

Here's How

1. Tap the **Nav tab** 26 to open it.
2. Under PARTNER MAPS, tap **Show Current Location**. The map pans and centers on your location at your current zoom level. An arrow represents you. The **Data tab** automatically opens to the Items pane.



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5.5.2 Track Your Position on Your Partner Maps

When tracking your position, the arrow remains centered in the Map pane while the map pans as you move around. Turn on the Partner LOCATION SERVICES **Follow switch** to track your position.

Note — To use this feature, you must turn on Apple's Location Services 10 and the Partner LOCATION SERVICES Enable switch 65.

Here's How

1. Tap the **Nav tab** 26 to open it.
2. Under LOCATION SERVICES, tap the **Follow switch** to turn it **on**. The map centers on your location as you travel. Your location is shown by an arrow on the map.

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Tip — If you pan away from your location (arrow) while the **Follow switch** is **on**, it will re-center on the arrow whenever your location information is refreshed. Slide the **Follow switch** to **off** when not in use.

5.5.3 See and Track Your Location on Your iOS Maps

Use the IOS MAPS **Show Current Location**, found in the **Nav tab,** to see where you are on your iOS-provided maps. A pin represents your initial location. As you move a transparent blue-shaded circle represents the general location of your new position.

Note — To use this feature, you must turn on Apple's Location Services 10 and Partner's LOCATION SERVICES Enable switch 65. Additionally, a network

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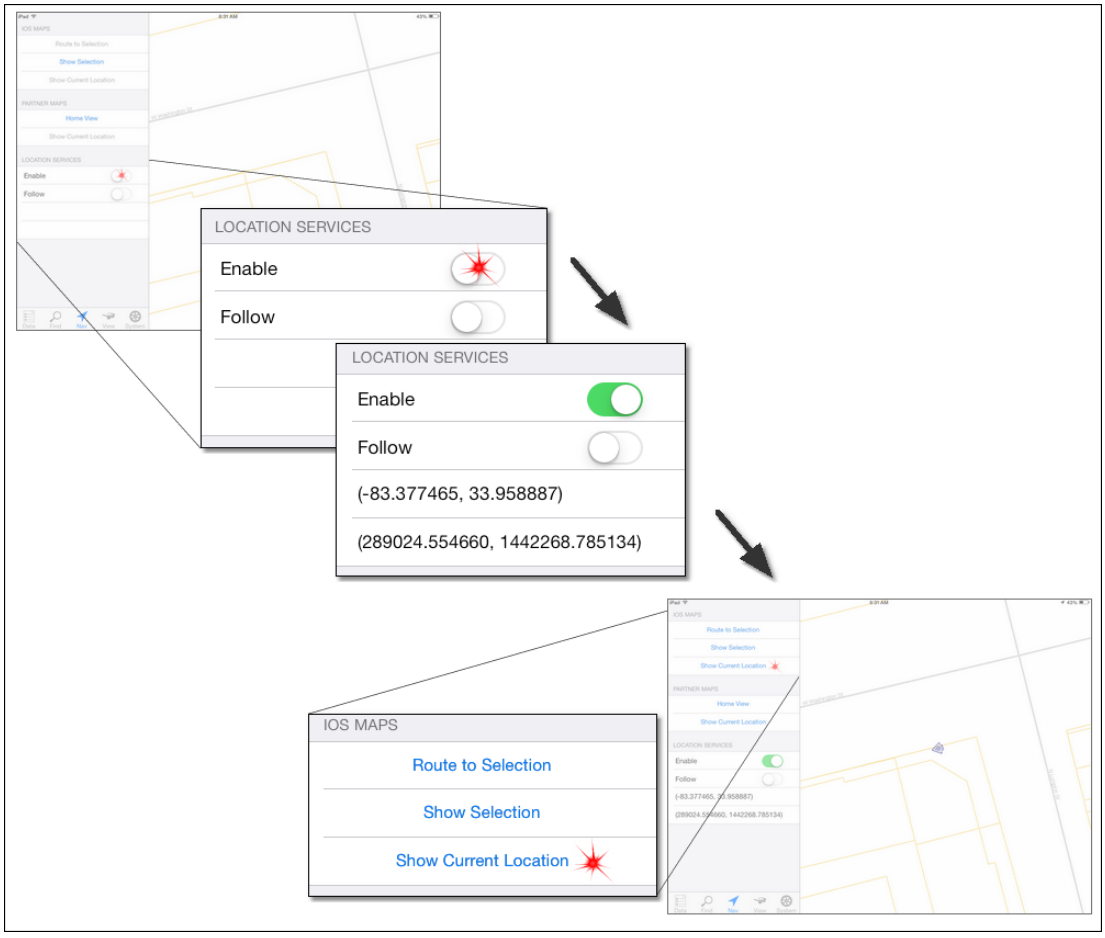
connection is required to access the iOS-provided Maps app. For Wi-Fi only iPad models, a hotspot must be within range. Wi-Fi + Cellular models can use a Wi-Fi connection or a wireless data plan.

Here's How

1. Tap the **Nav tab** 26 to open it.
2. Tap the PARTNER MAPS **Enable switch** to turn it **on**.
3. Under IOS MAPS, tap **Show Current Location**. The iOS-provided Maps app opens automatically and drops a pin at your location.



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5.5.4 See Your Selection on Your iOS Maps

See the location of a selected Partner map item in your built-in iOS Maps app. Your location information is not necessary, so this feature does not require Partner's LOCATION SERVICES **Enable switch** to be on.

Note — This feature requires a network connection in order to access the iOS-provided Maps app. For Wi-Fi only models, a hotspot must be within range. Wi-Fi + Cellular models can use Wi-Fi or a wireless data plan.

Here's How

1. Navigate 51 or use **Find** 61 to locate and select your Partner map item. (You must select an item in the Partner maps to see its location on the iOS-provided maps.)
2. Tap the **Nav tab** 26 to open it.
3. Under IOS MAPS, tap **Show Selection**. The iOS-provided Maps app opens. A red pin marks your Partner map item and a tag above the pin identifies it.

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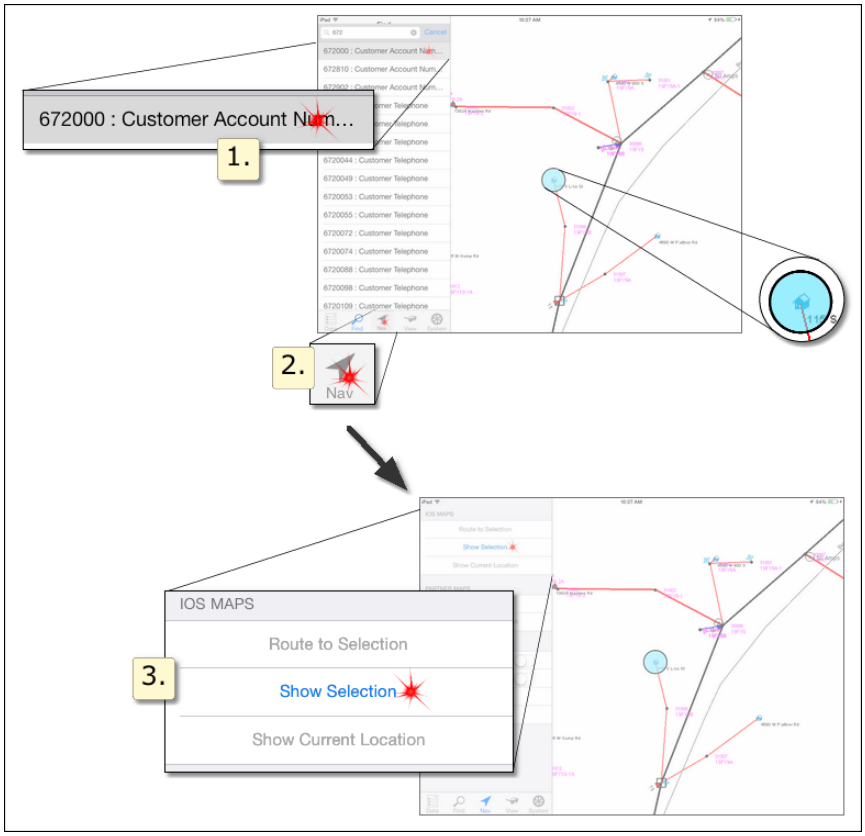

Note for iPad — To Return to Partner on iOS from the Maps App

iOS 6 — Place four fingers on the right edge of the screen, then drag them across the screen to the left. If more applications are open, you may have to swipe a few times to find the one you want.

iOS 7 — Double click your iPad's **Home button** to open the Task Manager. Drag your finger horizontally across the screen to scroll through your open apps. Tap Partner on iOS to open it.

Note for iPhone and iPod touch — To return to Partner on iOS from the Maps app, double click your device's **Home button** and select the Partner icon from your open apps

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Troubleshooting

Problem: When I tap the IOS MAPS **Show Selection button** nothing happens. The iOS-provided Maps app does not open.

Explanation: First you must select something in your Partner Map.

5.5.5 Get a Route on Your iOS Maps

Partner on iOS links to the built-in iOS Maps app, so you can find a path between your present location and any item in your Partner map.

Note — To use this feature, you must enable Apple's Location Services 10 and the Partner LOCATION SERVICES 10 **Enable switch** 65. This feature requires an Internet connection. For Wi-Fi only models, a hotspot must be within range. Wi-Fi + Cellular models can use Wi-Fi or a wireless data plan.

Here's How

1. Navigate 51 or use **Find** 61 to locate and select your Partner map item. (You must select an item in the Partner map to get a suggested route.)
2. Tap the **Nav tab** 26 to open it.
3. Under LOCATION SERVICES, tap **Enable** to turn it on.
4. Under IOS MAPS, tap **Route to Selection**. The iOS-provided Maps app opens. A green pin marks your location; a red pin marks your Partner map item. The suggested route is shown in blue.

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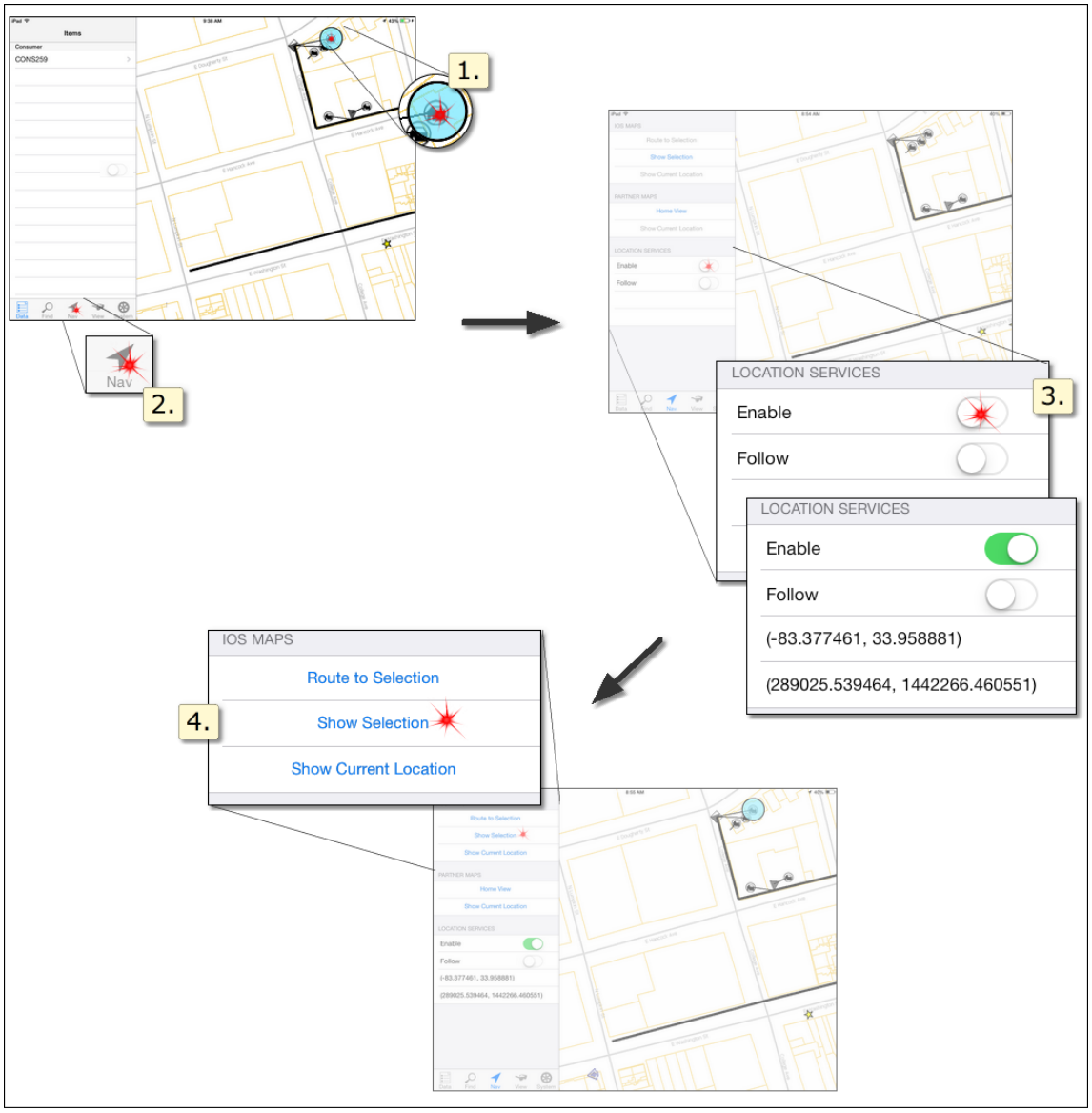

Note for iPad — To Return to Partner on iOS from the Maps App

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iOS 7 — Double click your iPad's **Home button** to open the Task Manager. Drag your finger horizontally across the screen to scroll through your open apps. Tap Partner on iOS to open it.

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Note for iPhone and iPod touch — To return to Partner on iOS from the Maps app, double click your device's **Home button** and select the Partner icon from your open apps

Troubleshooting

Problem: The **Route to Selection** button is not available.
Explanation: You must slide the **Enable switch** to **On** to have access to the IOS MAPS buttons.

Problem: I turned on the LOCATION SERVICES **Enable switch**, but many of the navigation and location buttons are not available to me. What's wrong?
Explanation: Apple's Location Services is off. Go to **Settings>Privacy>Location Services** to turn it on for your device.

Problem: **Route to Selection** opens the iOS-provided map, but only shows the location of my selected Partner map item. There is no suggested route and my current location is not shown. The Partner LOCATION SERVICES **Enable switch** is **On**, but the message area is blank.
Explanation: You are without a network connection. Either you are out of range or your connection (Wi-Fi or data) is disabled in your device Settings.

5.6 Customize Your View

Change the way your map looks to adapt to your environment or to suit your personal preference. The **View tab** provides options for night viewing and/or larger symbols and text. You can also select individual mapsets to show or hide for less cluttered viewing.

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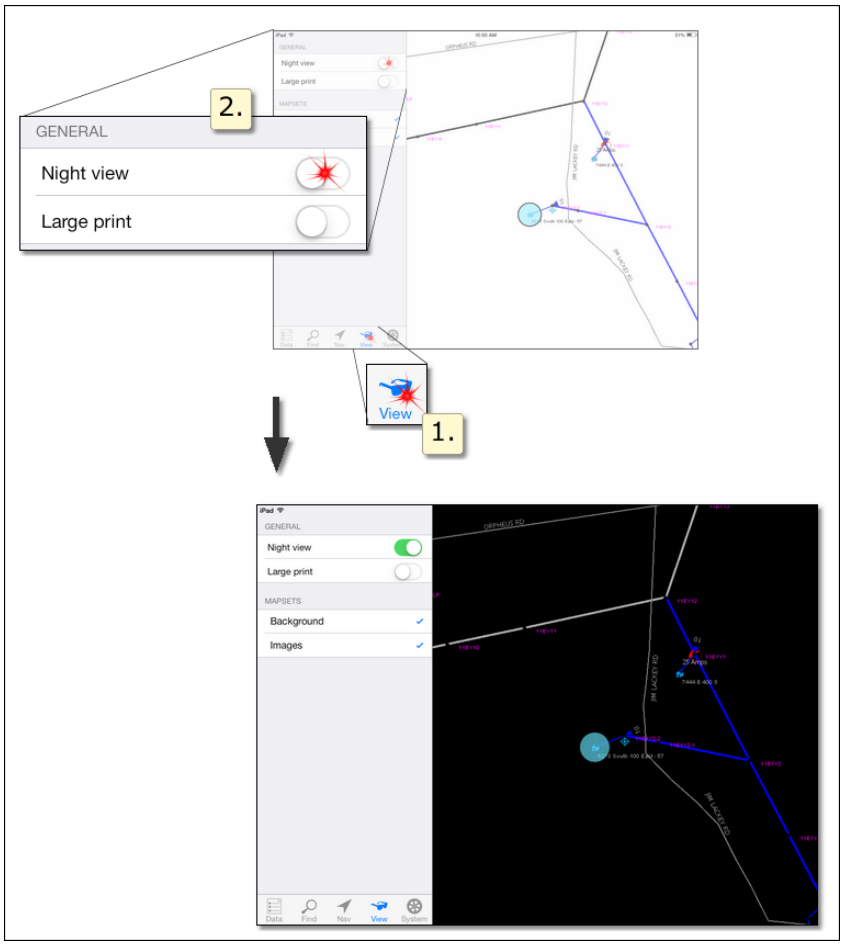
5.6.1 Night View

Night view, found in the **View tab**, changes the background of your map from white to black for easier viewing in low light conditions. Map item colors also alter for easier viewing against the dark background.

Here's How

1. In the Tab bar, tap **View** to open it.
2. At the top under GENERAL, tap the **Night view switch** to turn it **On**. Your map background changes from light to dark. To restore the light background, tap the **Night view switch** to turn it **Off.**



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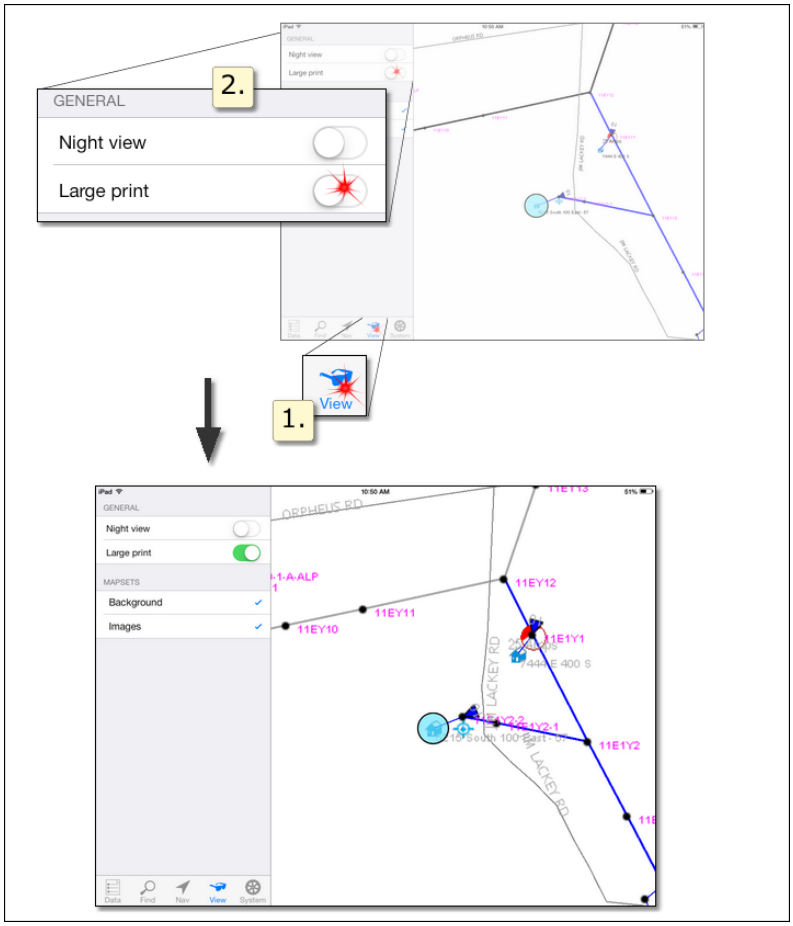
5.6.2 Large Print

Text and symbols can be made larger for easier reading. Turn **Large print** on or off as needed.

Here's How

1. In the Tab bar, tap **View** 28 to open it.
2. At the top under GENERAL, tap the **Large print switch** to turn it **On.** Your map labels and point symbols become larger. To restore the smaller labels, tap the **Large print switch** to turn it **Off**.



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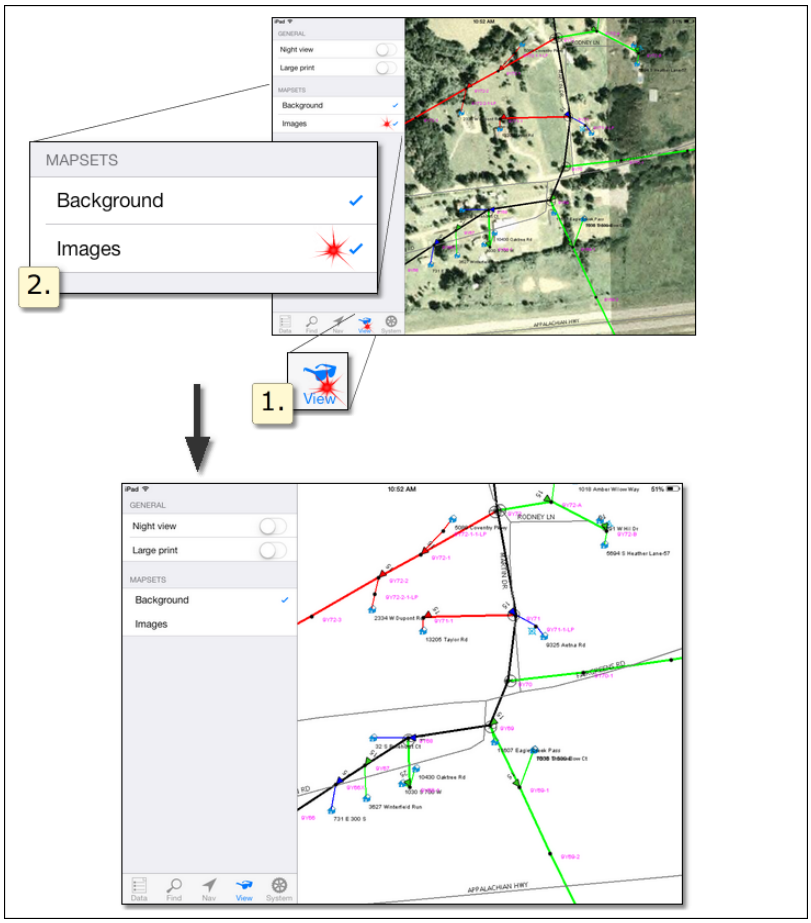
5.6.3 View or Hide Mapsets

In Partner, mapsets work very much like map layers in other programs. For a less cluttered view, you can turn off individual mapsets. When you need to see the mapset again, select it to turn it on.

Here's How

1. In the Tab bar, tap **View** 28 to open it.
2. Under MAPSETS, tap a checked mapset to hide it. The check mark disappears and the mapset is hidden from view. Tap an unchecked mapset to select it for viewing. A check mark appears and the mapset is visible.



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5.7 Version and Performance Information

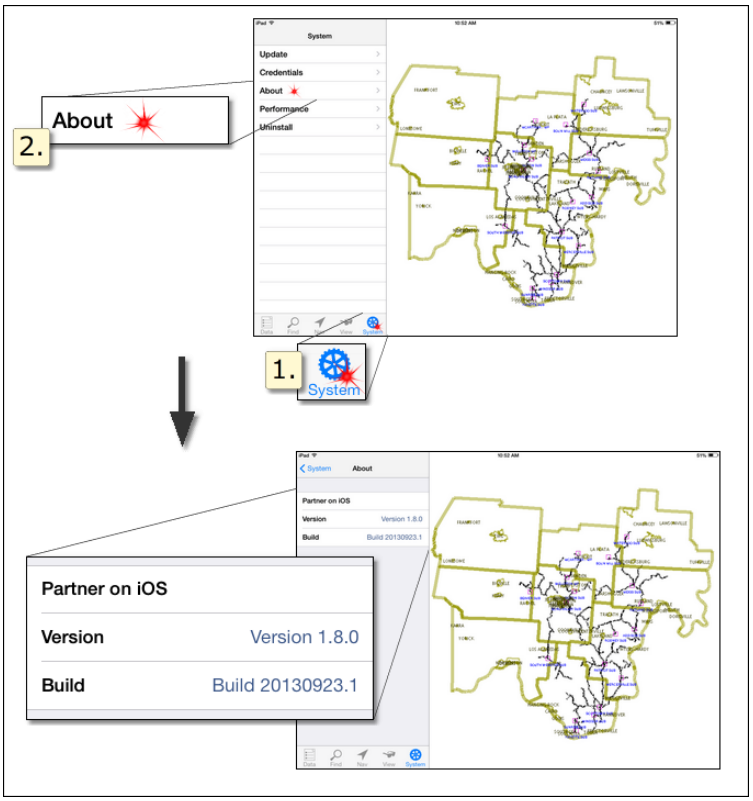
Information about your app and its performance are found in various places.See version and build information in the System tab, About pane. See rendering rates in the System tab, Performance pane. Information about your download is found in the Update tab.

App Version and Build

Sometimes it is important to know your software version and build. Find this information in the **System tab**, About pane.

Here's How

1. In the Tab bar, tap **System** 29 to open it.
2. In the the list, tap **About** to open it. The About pane 35 provides information about your application's build and version.



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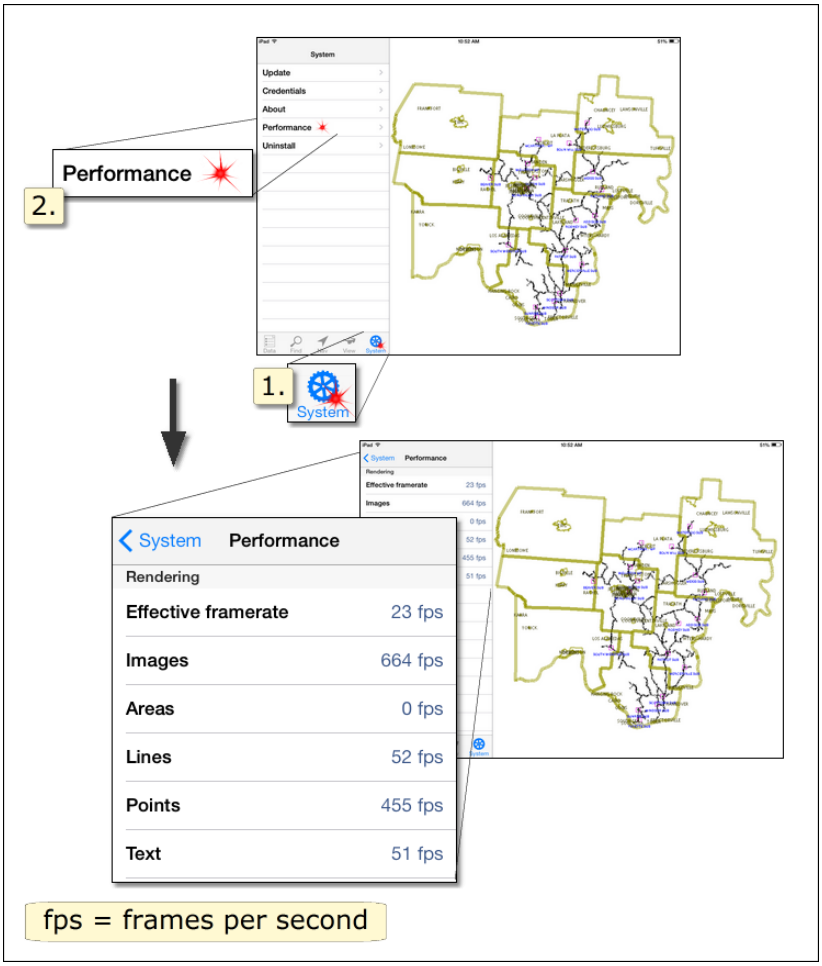
App Performance

The **System tab**, Performance pane provides information about general operations of your app. These measurements can be useful when troubleshooting support issues.

Here's How

1. In the tab bar, tap **System** to open it.
2. In the the list, tap **Performance** to open it. The Performance pane 36 provides information about your application's rendering rates.



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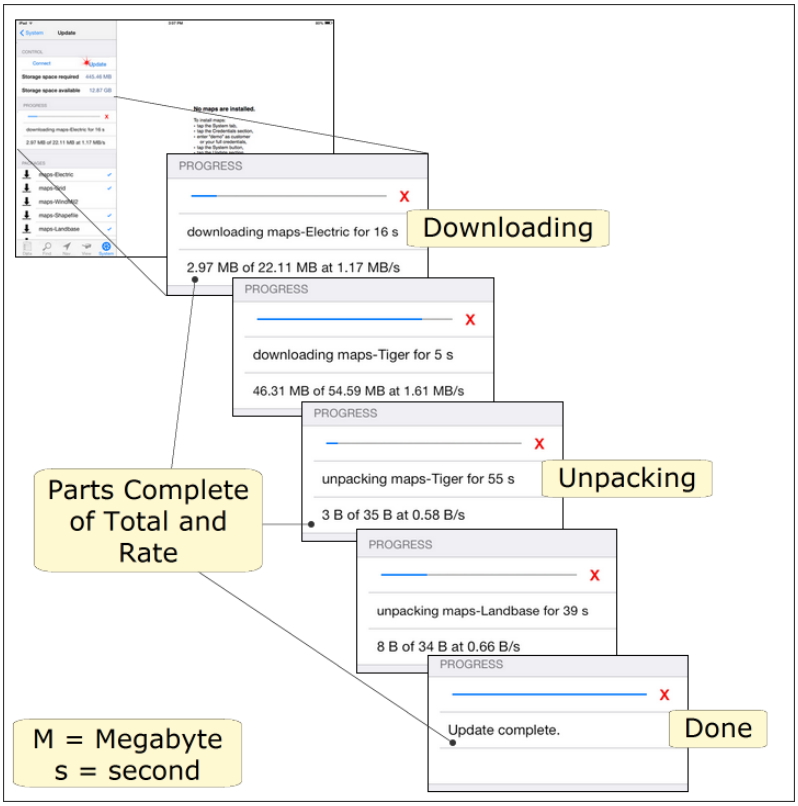
Download Performance

Find information concerning your mapset packages download in the **System tab,** Update pane 31.



Update Information in the System Tab, Update Pane

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Appendix A. Frequently Asked Questions

Here are some Partner in iOS frequently asked questions and helpful tips. If you don't see your question, contact Partner 85 for the answer. This list will grow and benefit from your inquiries.

I'm having trouble viewing my screen. How do I adjust screen brightness?

Screen brightness controls for your device are found in **Settings>Wallpapers & Brightness**. For detailed instructions go to your **Apple user guide** 10 **>Basics>Customize [device]>Adjust the Screen Brightness**.

I'm seeing strange things in my display, but I'm not sure how to describe it to Partner support. What should I do?

When submitting a visual problem with the Partner on iOS software, please do the following:

1. Create a screenshot of the issue by pressing the **Power button** and **Home button** at the same time.
2. From your Home screen, tap **Photos** to open the Photos app.
3. Select the screenshot image.
4. Email it to support@partnersoft.com with a description of the problem.

See your user guide 5 if you need more information about any of these steps.

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Appendix B. Useful Links

Partner on iOS web site FAQ: http://partnersoft.com/products/ios/FAQ/index.html

Apple: http://www.apple.com/

Partner: http://partnersoft.com/

Sales and Support: www.partnersoft.com/email_form/ios_viewer/index.html

Documentation: www.partnersoft.com/email_form/ios_documentation/index.html

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Index

- A -

App Store 11
Apple user guide 5
Apple user guide topics 10
apps
  download 11
  get 11
  install 11
arrow 69

- B -

build 35, 80

- C -

Connect 45
Credentials 38
  Remember switch 34
Custom Viewing switches 28
  Large print 28
  Night view 28

- D -

data 56, 57, 63
data display 57, 63
Data tab 59
delete a mapset 48
delete a package 48
directions 74
directions to a Partner selection 74
download mapsets 42
download performace 82
download progress
  messages 82
  rate 82
Download Progress bar 32
Download Progress message 32
drag 1

- E -

Edition 38
empty app 13
empty Map pane 38
Enable switch 27, 65

- F -

Find 61
Find item selection result
  iPad vs iPhone and iPod touch 24
Find panel 20, 61
Find Results list
  Find Type limit 64
Follow 69
Follow switch 27, 70

- G -

general app performance 81

- H -

hide keyboard 40
Home View button 27

- I -

iBooks
  EPUB 5
  PDF 9
iBooks app 5
icon 15
install app 11
interface
  iPad 17
  iPhone and iPod touch 18
iOS map options 67
iOS maps
  route 74
  Show Current Location 70
  Show Selection 72
  track yourself 70
iOS Maps buttons 26

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iOS Maps buttons 26
Route to Selection 26
Show Current Location 27
Show Selection 27
iOS requirement 1
iOS-provided maps 74
iOS-provided Maps app troubleshooting 76
iPad
iOS 7 interface 17
landscape 20
Map pane 17
portrait 20
Tab bar 17
Task pane 17
iPhone
phone number links 57
iPhone and iPod touch
additional tabs 18
change tabs in Tab bar 19
Configure pane 19
iOS 6 interface 18
Map tab 18
More tab 18
Tab bar 18
Items pane 59

- K -

keyboard key 40

- L -

landscape view 20
Large Mapset packages 32, 46
Large print switch 28
license requirements 38
line 61
load map 38
Load maps to your app 42
location 64
Location Services
Apple 64
Partner Enable switch 27, 65
Partner Follow switch 27
Partner switches 27
Partner, Disabled on Device message 66
Partner, troubleshooting 66
Table, Wi-Fi vs Wi-Fi+Cellular 66

- M -

map information 56, 57, 63
map item 2
map layer 2
Map pane, iPad 17
mapset 2
mapset packages 32
delete 32
Large 32, 46
selected to download 32, 46
mapset status 32
table 42
mapsets hide/show 79
mapsets on/off 28, 79
mapsets show/hide 28
minimize keyboard 40
More tab 18

- N -

navigate 51
pan 55
zoom 52
Navigate to Selection button 74
navigation 51
Night view switch 28
no maps installed 13
number keyboard 62

- P -

pan 51, 55
Partner item location on iOS map 72
Partner Location features switch 65
Partner Location Services
Enable switch 27
Follow 69
Follow switch 27
Partner manual 1
Partner Maps buttons 27
Home View 27
Show Current Location 27

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Partner on iOS icon 15
portrait view 20
portrait view, iPad 13
Progress bar 32
Progress message 32

- R -

Remember switch 34, 38
remove a mapset 48
remove a package 48
remove all maps and data 34, 37
rendering rates 36, 81
return to Partner from iOS
  iPad 75
  iPhone and iPod touch 76
route 66, 74
routing 72, 74

- S -

scale region 51
scroll 2
search 61
see data 56, 57, 63
select 56, 57, 58, 62
select a line 61
select a span 61
selection data 24, 59
  iPhone live links 57
Selection pane 59
selection series 3
Selection Stack 1, 56
  buttons 24, 60
  list 22
Show Current Location
  iOS maps 27, 70
  Partner maps 27, 68
Show Selection button 72
span 61
stacked symbols 56
start Partner on iOS 15
start viewer 15
Storage available 37
Storage space available 32, 43
Storage space required 31, 43
storage used for data 37
support info 80, 81
swipe 2

- T -

Tab bar
  iOS 6 iPhone, iPod touch 18
  iOS 7 iPad 17
Task pane, iPad 17, 20
Test Connection 34, 40
track yourself
  iOS 70
  Partner 69

- U -

uninstall 34, 37
update maps 38, 42
Update mapsets 42

- V -

Version 35, 80
View
  Large print 78
  Mapsets 28, 79
  Night view 77

- Z -

zoom 51, 52
zoom in 52
zoom out 52

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